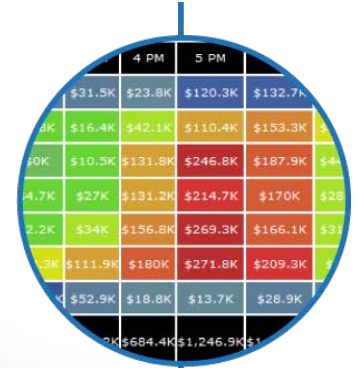


# Performance Measures Around the Country

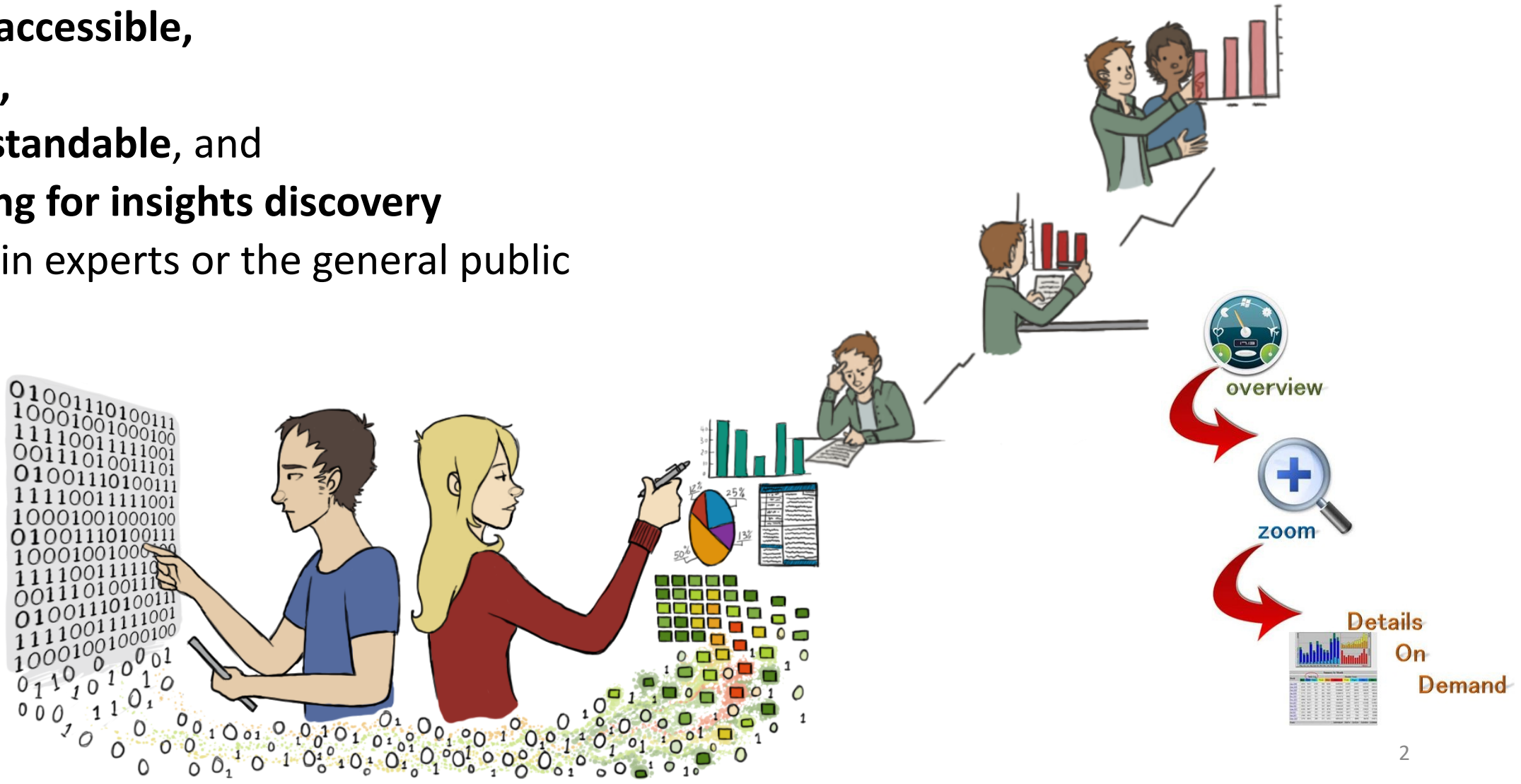
Current Practices, and a few  
Mistakes to Avoid.



An overview of MAP-21, Operations, Safety, Freight, Planning, and other Performance Measures.

# Our Goal with Data & Performance Measures:

- Provide tools to make data
  - easily accessible,
  - usable,
  - understandable, and
  - allowing for insights discoveryTo domain experts or the general public



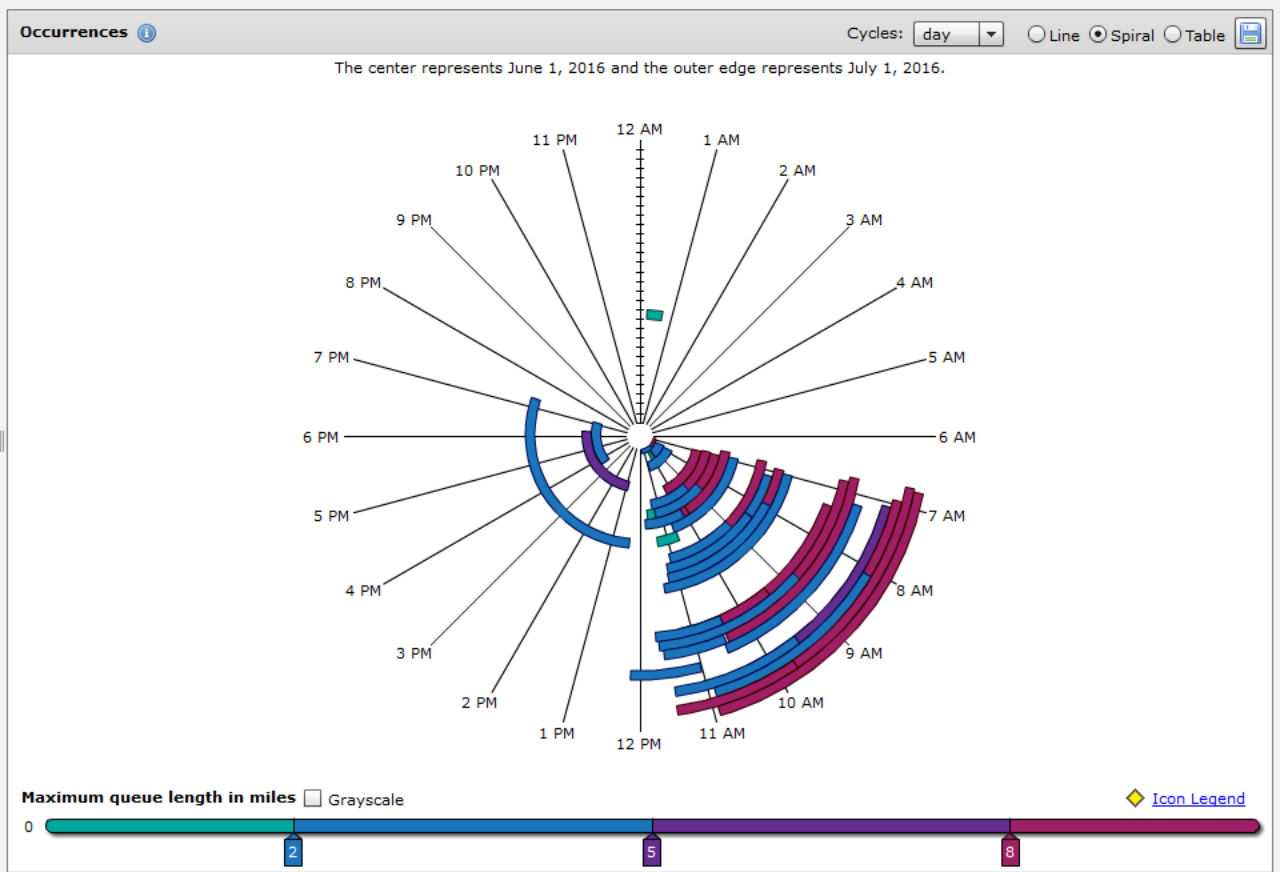
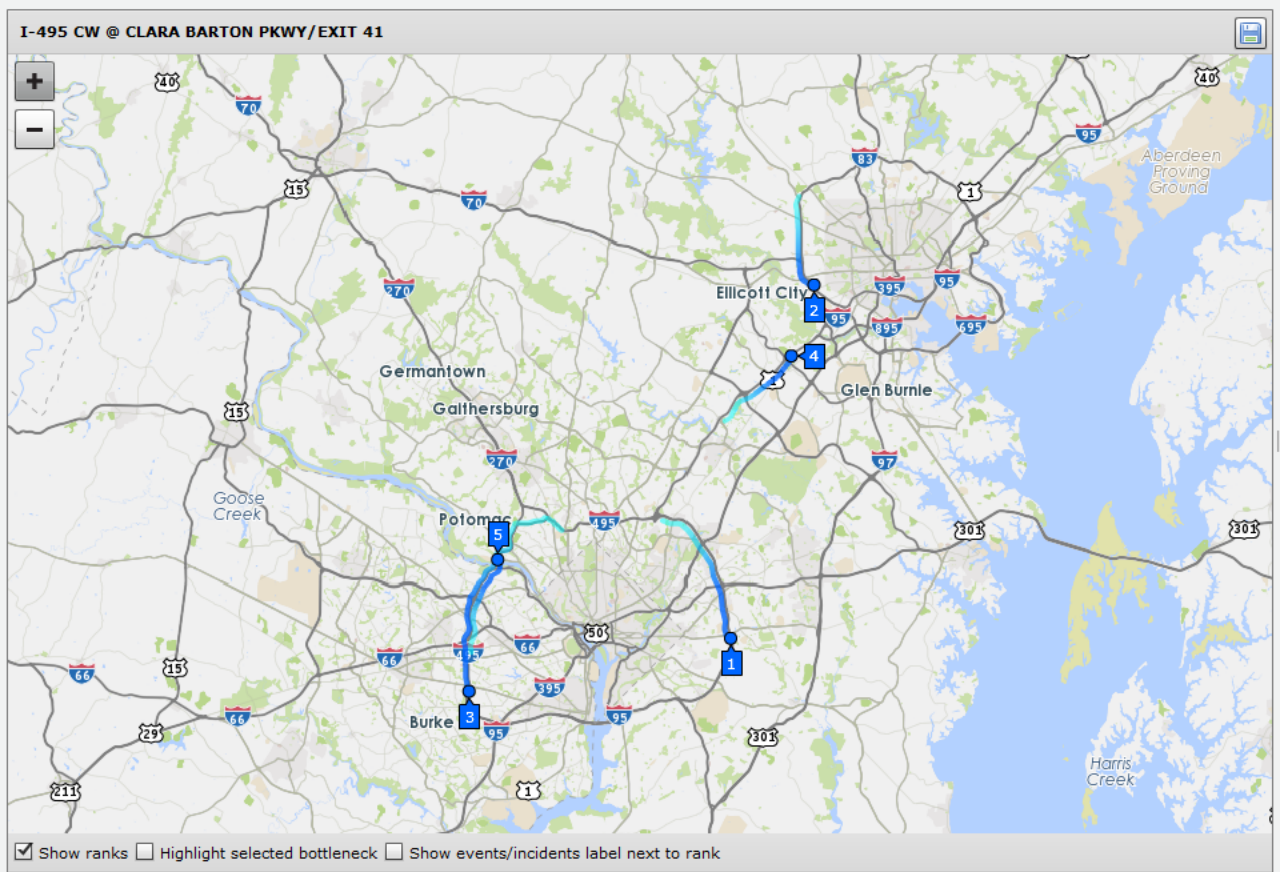
Problem Identification,  
Project Prioritization, and  
After Action Review

## Bottleneck Ranking - Using INRIX data

New search Bottleneck locations from Interstates in MD (1185 tmcs) between June 1, 2016 and June 30, 2016 (614 total)

Rank	Map	Location	Average duration	Average max length (miles)	Occurrences	Impact factor	All Events/Incidents
1	<input checked="" type="checkbox"/>	I-495 CW @ MD-214/CENTRAL AVE/EXIT 15	2 h 55 m	11.51	70	140,938	222
2	<input checked="" type="checkbox"/>	I-695 CCW @ EDMONDSON AVE/EXIT 14	2 h 7 m	7.29	83	76,829	77
3	<input checked="" type="checkbox"/>	I-495 CCW @ VA-236/LITTLE RIVER TPKE/EXIT 6	3 h 28 m	18.32	19	72,391	77
4	<input checked="" type="checkbox"/>	I-95 N @ MD-100/EXIT 43	2 h 2 m	6.93	81	68,497	45
5	<input checked="" type="checkbox"/>	I-495 CW @ CLARA BARTON PKWY/EXIT 41	2 h 46 m	7.42	45	55,421	17
6	<input type="checkbox"/>	I-495 CCW @ GREENBELT METRO DR/EXIT 24	1 h 41 m	6.12	85	52,511	133

Show Events/Incidents:  During selected time range  Only during bottleneck conditions





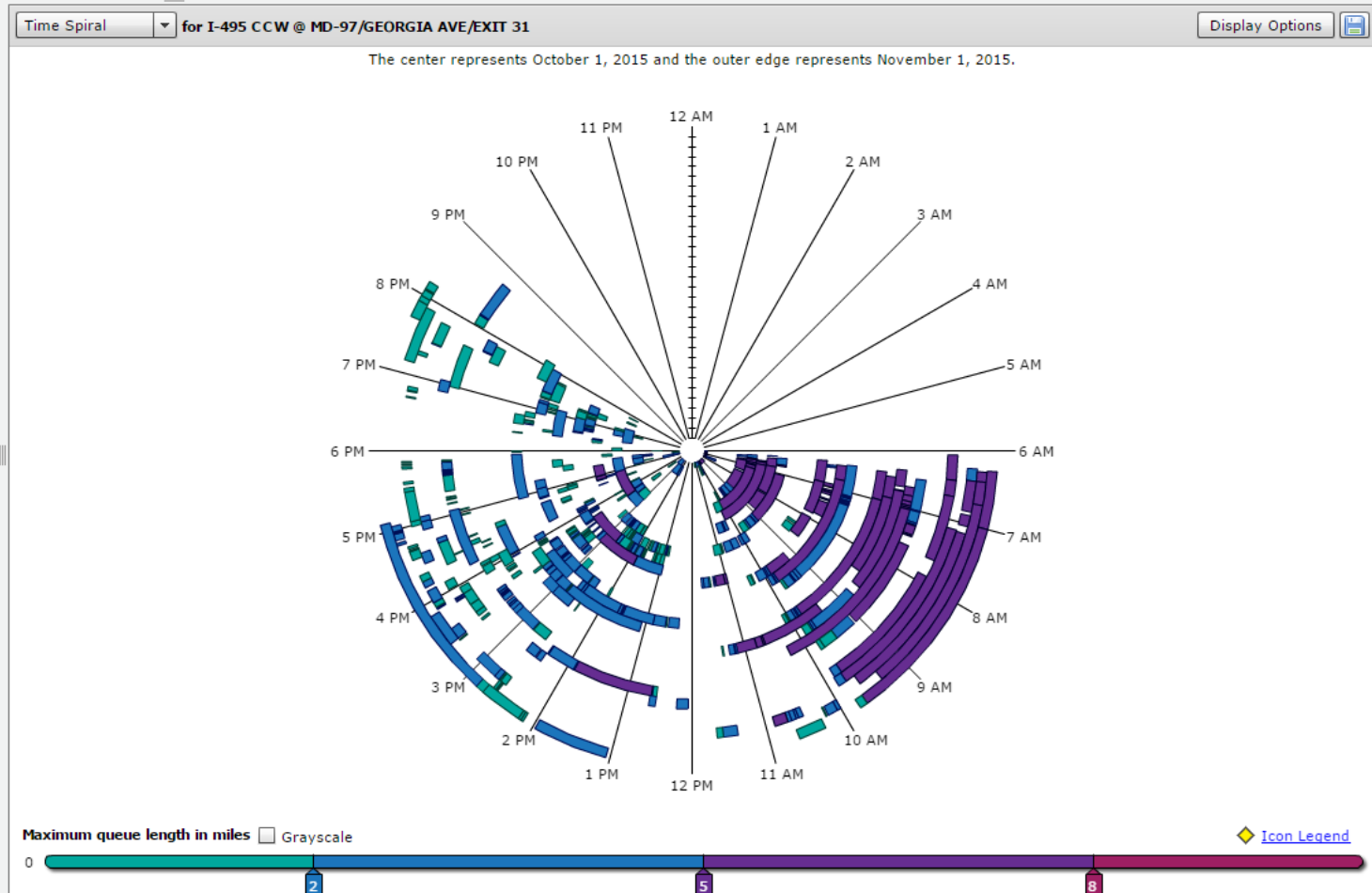
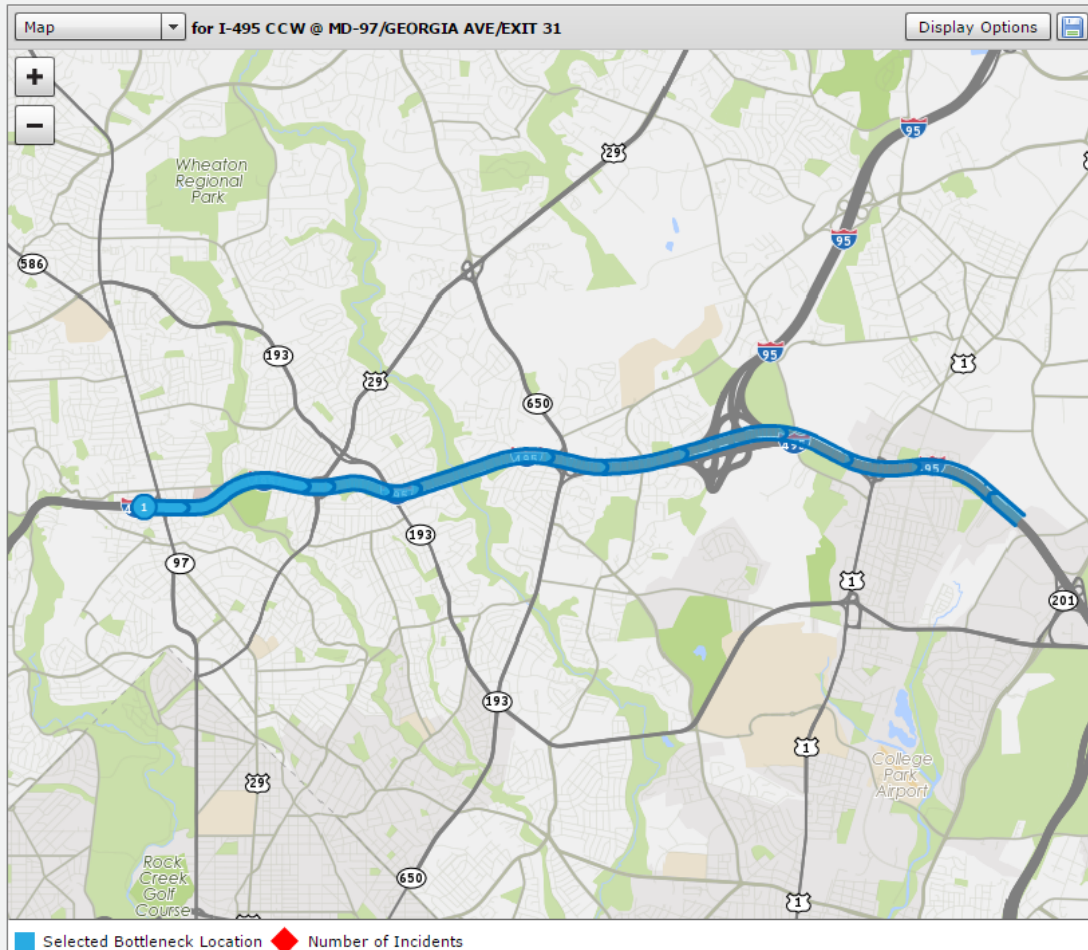
# When is it congested?

New search

Bottleneck Ranking Table for Interstates in MD (1185 times) between October 1, 2015 and October 31, 2015 (628 total)

Display Options

Rank	Map	Bottleneck head location	Impact	Average duration	Average max length (miles)	Total duration	All Events/Incidents
1	<input type="checkbox"/>	I-495 CCW @ MD-97/GEORGIA AVE/EXIT 31	25,595.13	14 m	3.06	5 d 03 h 32 m	166
2	<input type="checkbox"/>	I-495 CW @ I-270 SPUR	24,661.76	51 m	4.32	3 d 09 h 36 m	48



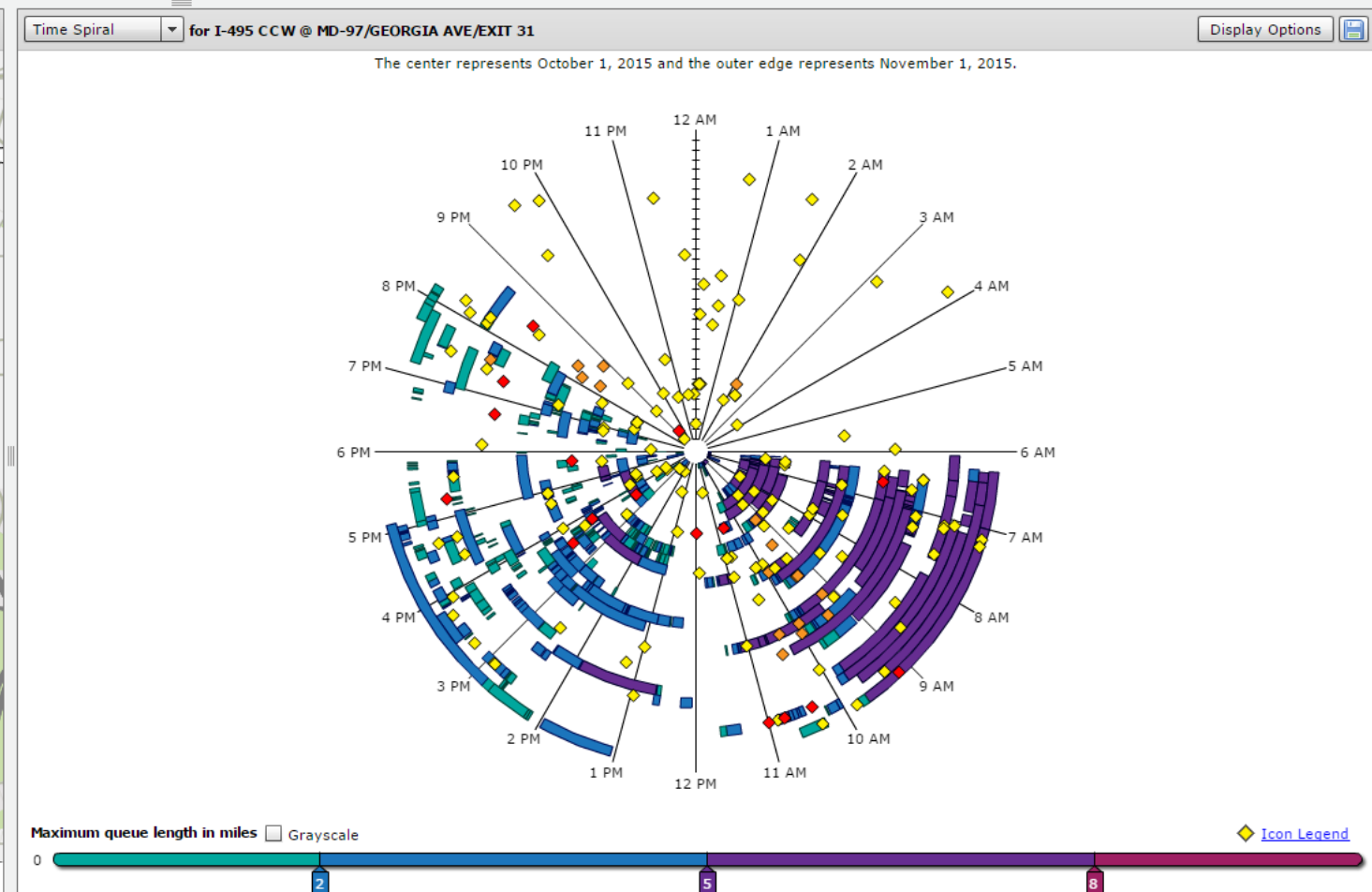
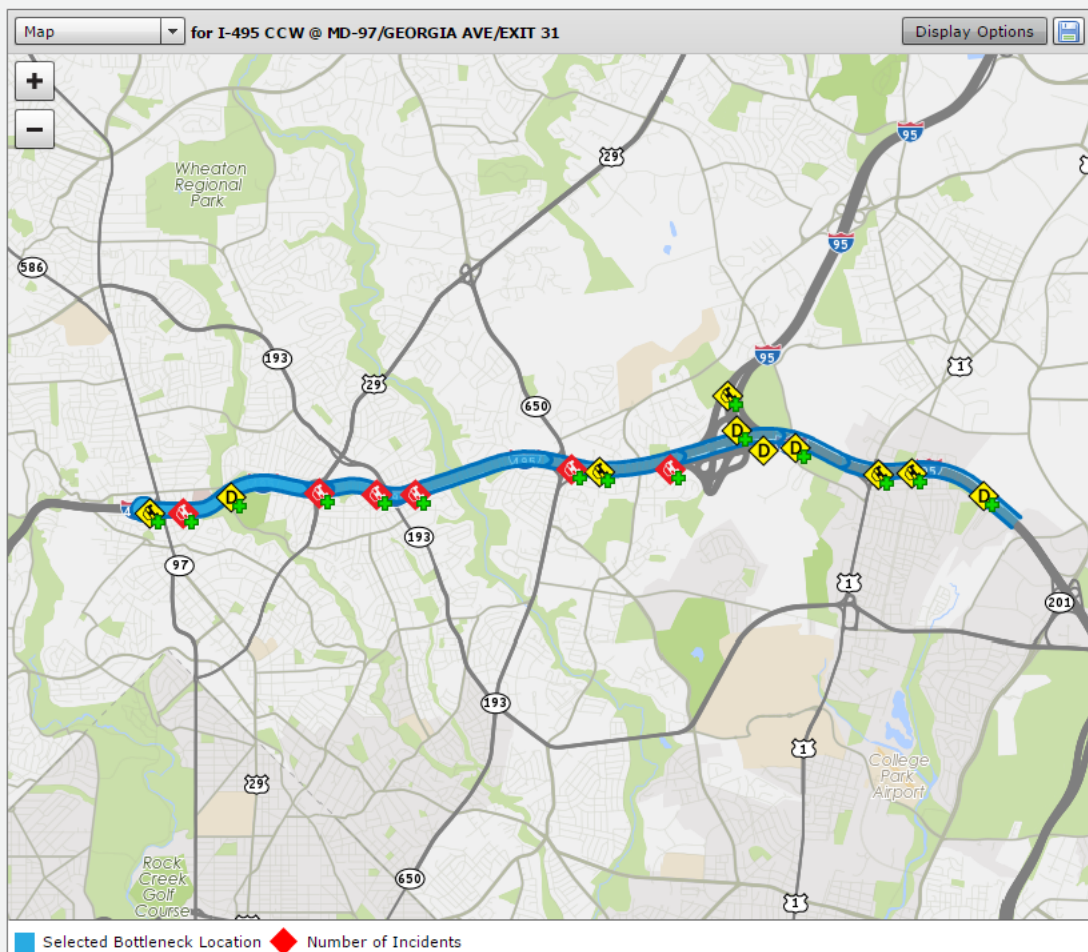
# Incident/Construction Impacts

New search

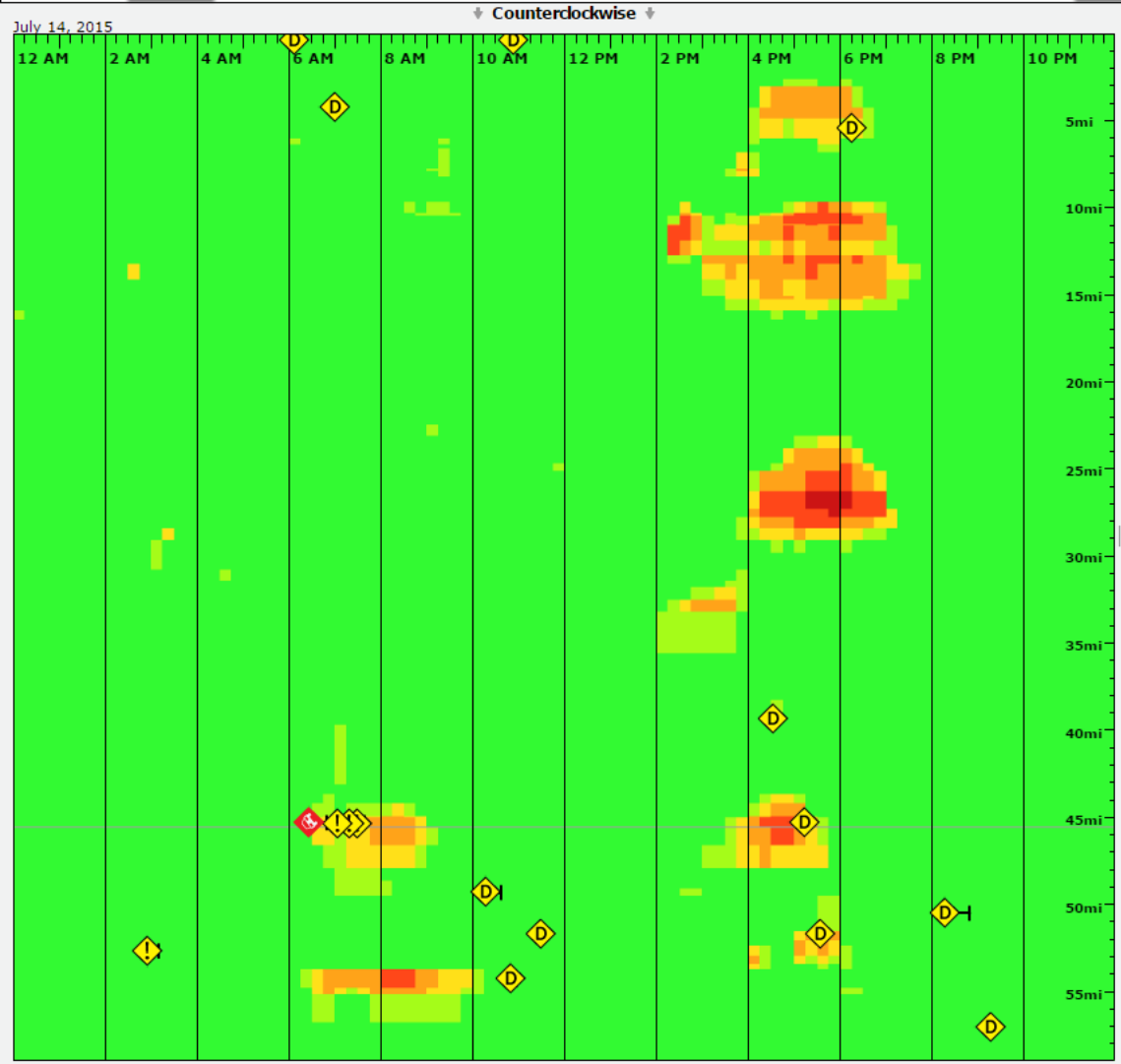
Bottleneck Ranking Table for Interstates in MD (1185 tmc's) between October 1, 2015 and October 31, 2015 (628 total)

Display Options

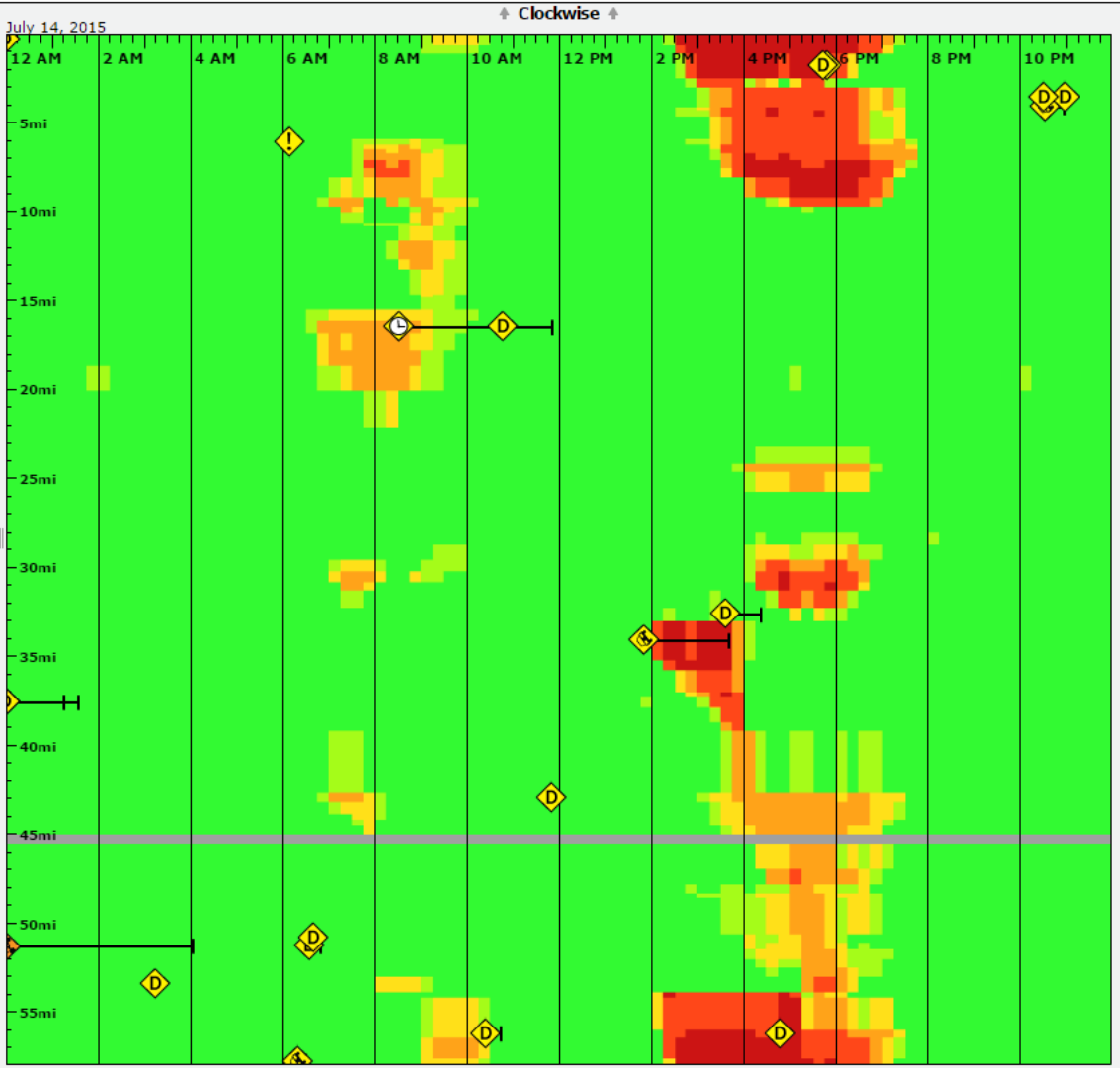
Rank	Map	Bottleneck head location	Impact	Average duration	Average max length (miles)	Total duration	All Events/Incidents
1	<input type="checkbox"/>	I-495 CCW @ MD-97/GEORGIA AVE/EXIT 31	25,595.13	14 m	3.06	5 d 03 h 32 m	166
2	<input type="checkbox"/>	I-495 CW @ I-270 SPUR	24,661.76	51 m	4.32	3 d 09 h 36 m	48



New search
Time Range
12:00 AM
6:00 AM
12:00 PM
6:00 PM
12:00 AM
Data Type
Speed
Color Thresholds
0
50
10 mph
20 mph
30 mph
40 mph
50 mph
Display options



- I-95
- I-270 SPUR
  - CLARA BARTON PKWY/...
  - VA-267/EXIT 12
  - I-66/EXIT 9
  - VA-650/GALLOWS RD/...
  - BRADDOCK RD/EXIT 5
  - I-95/I-395/EXIT 57
  - EISENHOWER AVE/EXI...
  - US-1/EXIT 1
  - MD-210/EXIT 3
  - MD-5/BRANCH AVE/E...
  - FORESTVILLE RD/EXIT 9
  - MD-214/CENTRAL AVE/...
  - I-495/I-95 EXP
  - US-50/EXIT 19
  - MD-295/MD-193/EXIT ...
  - MD-97/GEORGIA AVE/E...





# User Delay Cost at this Location: \$50.8M

	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM	Daily Totals
7/01/15	\$0K	\$0.1K	\$0.1K	\$0K	\$0K	\$0K	\$10.5K	\$19.5K	\$65.7K	\$37.1K	\$13.5K	\$0.2K	\$0K	\$0K	\$0.9K	\$6.6K	\$2.9K	\$1.3K	\$0.3K	\$0K	\$0K	\$0K	\$0K	\$0K	\$158.6K
7/02/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$5.4K	\$19.1K	\$56K	\$46K	\$20.1K	\$5.8K	\$0.2K	\$1K	\$16.9K	\$34.2K	\$20K	\$0.5K	\$20.7K	\$29.7K	\$1.7K	\$0K	\$0.2K	\$0K	\$277.6K
7/03/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0.1K	\$0K	\$0K	\$0.2K	\$0K	\$0.1K	\$0.3K	\$0.1K	\$1K
7/04/15	\$0.1K	\$0.1K	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0.3K	\$0.9K	\$0K	\$0K	\$0K	\$0K	\$0.2K	\$1.5K	\$0.6K	\$0.2K	\$1.3K	\$0.1K	\$0K	\$0.1K	\$0.1K	\$5.7K
7/05/15	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0.1K	\$1.3K	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0.1K	\$0K	\$0K	\$1.7K
7/06/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$4.2K	\$1.9K	\$10.8K	\$3.2K	\$0K	\$0K	\$0.1K	\$0.1K	\$1.9K	\$6.4K	\$3.1K	\$10.7K	\$2.9K	\$2.4K	\$0.6K	\$0.2K	\$0K	\$0K	\$48.5K
7/07/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$10.6K	\$16.7K	\$58.9K	\$34.8K	\$5.2K	\$1.9K	\$27.7K	\$3.9K	\$0.2K	\$3.4K	\$1.3K	\$2.4K	\$5.7K	\$2.2K	\$0K	\$0K	\$0K	\$0K	\$175K
7/08/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$8.3K	\$1.8K	\$36.3K	\$22.4K	\$2.8K	\$0K	\$0.2K	\$0.9K	\$0K	\$2.7K	\$0K	\$1.1K	\$1.5K	\$0.8K	\$0K	\$0.1K	\$0K	\$0K	\$78.9K
7/09/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$9.8K	\$13.5K	\$47.5K	\$24.5K	\$3.1K	\$0K	\$0.1K	\$0K	\$0.2K	\$8.5K	\$2.8K	\$1.6K	\$1.4K	\$0.3K	\$0K	\$0.1K	\$0K	\$0.1K	\$113.5K
7/10/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$4.4K	\$7.3K	\$36.3K	\$13.2K	\$0.8K	\$0K	\$1.2K	\$0.6K	\$1.5K	\$11.1K	\$4.6K	\$1.1K	\$1.4K	\$0K	\$0K	\$0.1K	\$0.1K	\$0.1K	\$83.9K
7/11/15	\$0K	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0.1K	\$0K	\$0K	\$0K	\$0.6K	\$6K	\$2.4K	\$0.7K	\$4K	\$7K	\$5.7K	\$4.3K	\$0K	\$0K	\$0.3K	\$0.3K	\$0.1K	\$31.8K
7/12/15	\$0.1K	\$0.1K	\$0.1K	\$0K	\$0K	\$0K	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$1.4K	\$9.2K	\$4.7K	\$26K	\$4.4K	\$0.1K	\$0K	\$0K	\$0.2K	\$3.1K	\$0.1K	\$49.7K
7/13/15	\$0K	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$10.5K	\$41.6K	\$60.6K	\$45.9K	\$6.2K	\$0K	\$0.1K	\$0K	\$0.1K	\$2.2K	\$4.1K	\$36.9K	\$5.3K	\$0.5K	\$0K	\$0K	\$0K	\$0K	\$214.3K
7/14/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$12.3K	\$17.7K	\$54K	\$12.3K	\$1.1K	\$0K	\$0K	\$0.1K	\$47.5K	\$74.9K	\$61.2K	\$48.9K	\$8.4K	\$0K	\$0K	\$0.1K	\$0K	\$0K	\$338.4K
7/15/15	\$0K	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$10.7K	\$33.2K	\$59.5K	\$54.8K	\$17.8K	\$0.3K	\$0.1K	\$0K	\$0.3K	\$6.9K	\$61.2K	\$48.9K	\$8.4K	\$0K	\$0K	\$0.1K	\$0.1K	\$0K	\$204.7K
7/16/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$11.9K	\$34.5K	\$56.7K	\$23.9K	\$6.5K	\$0.1K	\$0.6K	\$8.8K	\$18.6K	\$7.5K	\$61.2K	\$48.9K	\$8.4K	\$0K	\$0K	\$0.1K	\$0.1K	\$0K	\$217.8K
7/17/15	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0K	\$3.6K	\$3.4K	\$18K	\$2.6K	\$0K	\$0K	\$0K	\$0K	\$10K	\$31.9K	\$61.2K	\$48.9K	\$8.4K	\$0K	\$0K	\$0K	\$0.1K	\$0K	\$71.3K
7/18/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0.3K	\$0.4K	\$1.3K	\$3.8K	\$5.7K	\$0.8K	\$4K	\$11.6K	\$61.2K	\$48.9K	\$8.4K	\$0K	\$0.4K	\$0.3K	\$0.1K	\$0K	\$89.6K
7/19/15	\$0K	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0.1K	\$0.2K	\$7.7K	\$7.6K	\$61.2K	\$48.9K	\$8.4K	\$0K	\$0.3K	\$0.1K	\$0K	\$0K	\$31.6K
7/20/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$10.9K	\$18.6K	\$69K	\$47K	\$11.8K	\$1K	\$0.1K	\$0K	\$0.5K	\$1.3K	\$61.2K	\$48.9K	\$8.4K	\$0K	\$0K	\$0K	\$0.1K	\$0K	\$167.8K
7/21/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$10.1K	\$7.9K	\$48K	\$22K	\$7.9K	\$1.9K	\$0.1K	\$0K	\$1K	\$4.7K	\$0.4K	\$1.6K	\$0K	\$0K	\$0K	\$0.1K	\$0K	\$0K	\$108.7K
7/22/15	\$0K	\$0K	\$0.1K	\$0K	\$0K	\$0K	\$9.9K	\$34.5K	\$63.2K	\$40.5K	\$9.9K	\$0.5K	\$0K	\$0.1K	\$2K	\$3.8K	\$2.1K	\$6.9K	\$12.6K	\$1.8K	\$0K	\$0.1K	\$0.1K	\$0K	\$188.1K
7/23/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$43.6K	\$41.8K	\$64.7K	\$37.8K	\$32.4K	\$17.7K	\$1.7K	\$0K	\$1.4K	\$13.1K	\$16.5K	\$4.1K	\$2.5K	\$1.6K	\$0.1K	\$0.2K	\$0.1K	\$0.1K	\$279.3K
7/24/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$7.7K	\$11.3K	\$38.3K	\$21.7K	\$3.1K	\$0.1K	\$0.2K	\$8.5K	\$14.5K	\$18.6K	\$0K	\$1.1K	\$9.8K	\$3.6K	\$0K	\$0.1K	\$0.1K	\$0K	\$138.6K
7/25/15	\$0K	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$1.2K	\$0.2K	\$0K	\$0.1K	\$0.1K	\$4.4K	\$11.6K	\$4.1K	\$0K	\$0.2K	\$1.2K	\$0K	\$0.4K	\$0.3K	\$0.1K	\$24.1K
7/26/15	\$0.1K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$0.1K	\$0.4K	\$4.8K	\$6K	\$6.3K	\$5K	\$3.8K	\$1.1K	\$0.4K	\$0.2K	\$0K	\$0K	\$28.2K
7/27/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0.4K	\$18.8K	\$17.5K	\$42.5K	\$13.7K	\$0K	\$0K	\$0K	\$0K	\$7.3K	\$16.5K	\$25.2K	\$18.6K	\$3.9K	\$0.1K	\$0K	\$0.2K	\$0.1K	\$0K	\$165.1K
7/28/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$13.7K	\$22.5K	\$55.5K	\$30.4K	\$5.8K	\$0.1K	\$0.2K	\$0K	\$1K	\$6.8K	\$8.1K	\$8.5K	\$3.7K	\$0.1K	\$0K	\$0.1K	N/A	N/A	\$156.7K
7/29/15	N/A	N/A	N/A	\$0K	\$0K	\$0K	\$17K	\$28.8K	\$54.8K	\$29.6K	\$6.3K	\$1K	N/A	\$0K	\$0K	\$4.2K	\$8.8K	\$5.6K	\$0.9K	\$0K	\$0K	\$0.1K	\$0.1K	\$0K	\$157.1K
7/30/15	\$0K	\$0K	\$0K	\$0K	\$0K	\$0K	\$15.5K	\$11.8K	\$27.3K	\$23.6K	\$3.7K	\$0K	\$0K	\$0.6K	\$23.9K	\$24.4K	\$12.1K	\$4.7K	\$1.1K	\$0K	\$0K	\$0.1K	\$0.1K	\$0.1K	\$149.1K

**Tuesday, July 14, 2015 3:00 PM**

**Delay cost:**  
 Total: \$74,852.1  
 Per VMT: \$1.32

**Hours of delay:**  
 Person-hours: 3325h 53m 6s  
 Vehicle-hours: 2715h 29s

**Vehicle miles traveled (VMT):**  
 Total: 49,012 miles  
 Passenger: 44,111 miles  
 Commercial: 4,901 miles

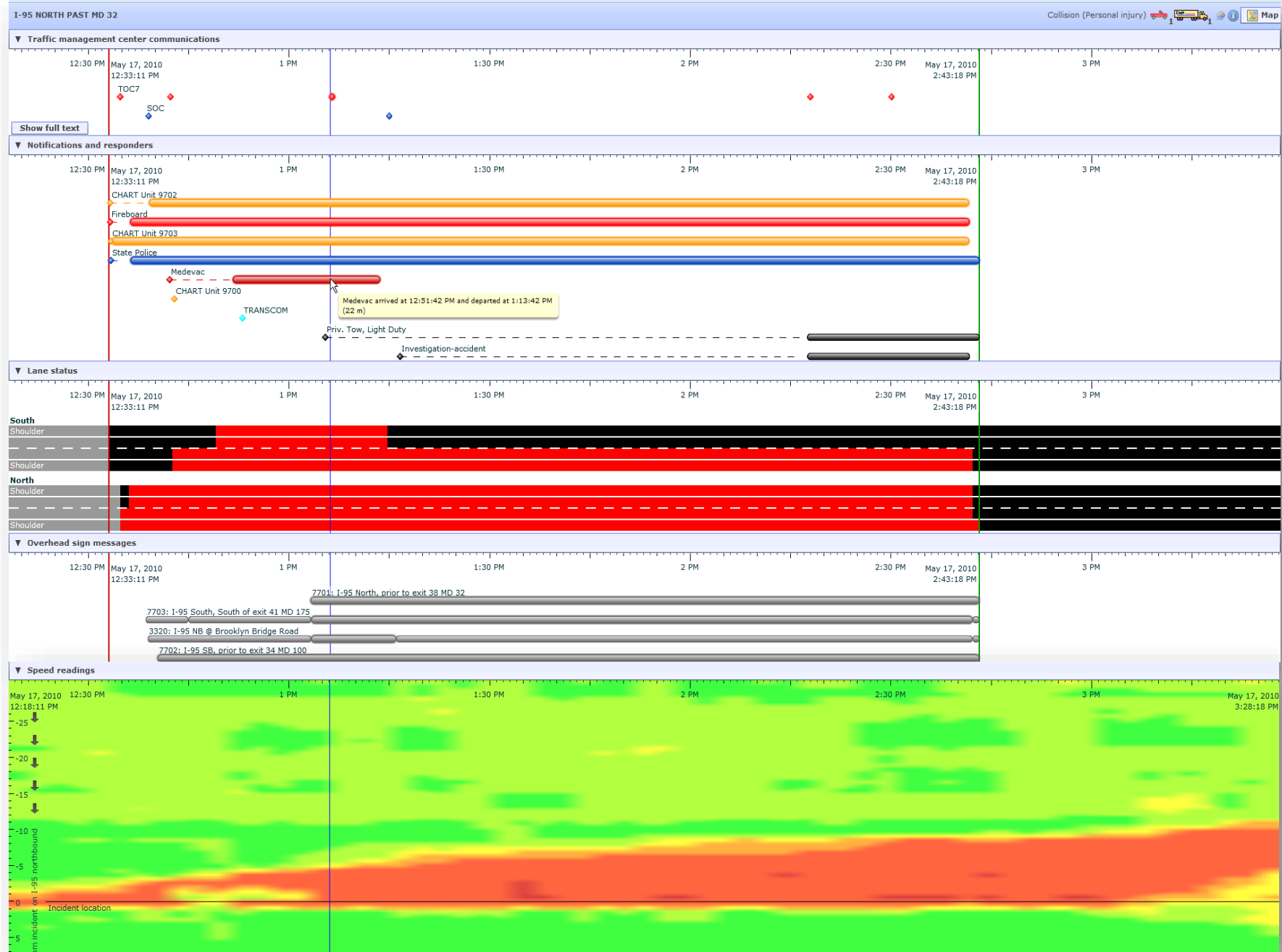
**Delay per VMT:** 3.3237 mins / mile  
**Data validity:** 100%

*Click the table cell to see links to congestion scans*



# Operations Performance Measures

# Understanding Responder Actions & Implications

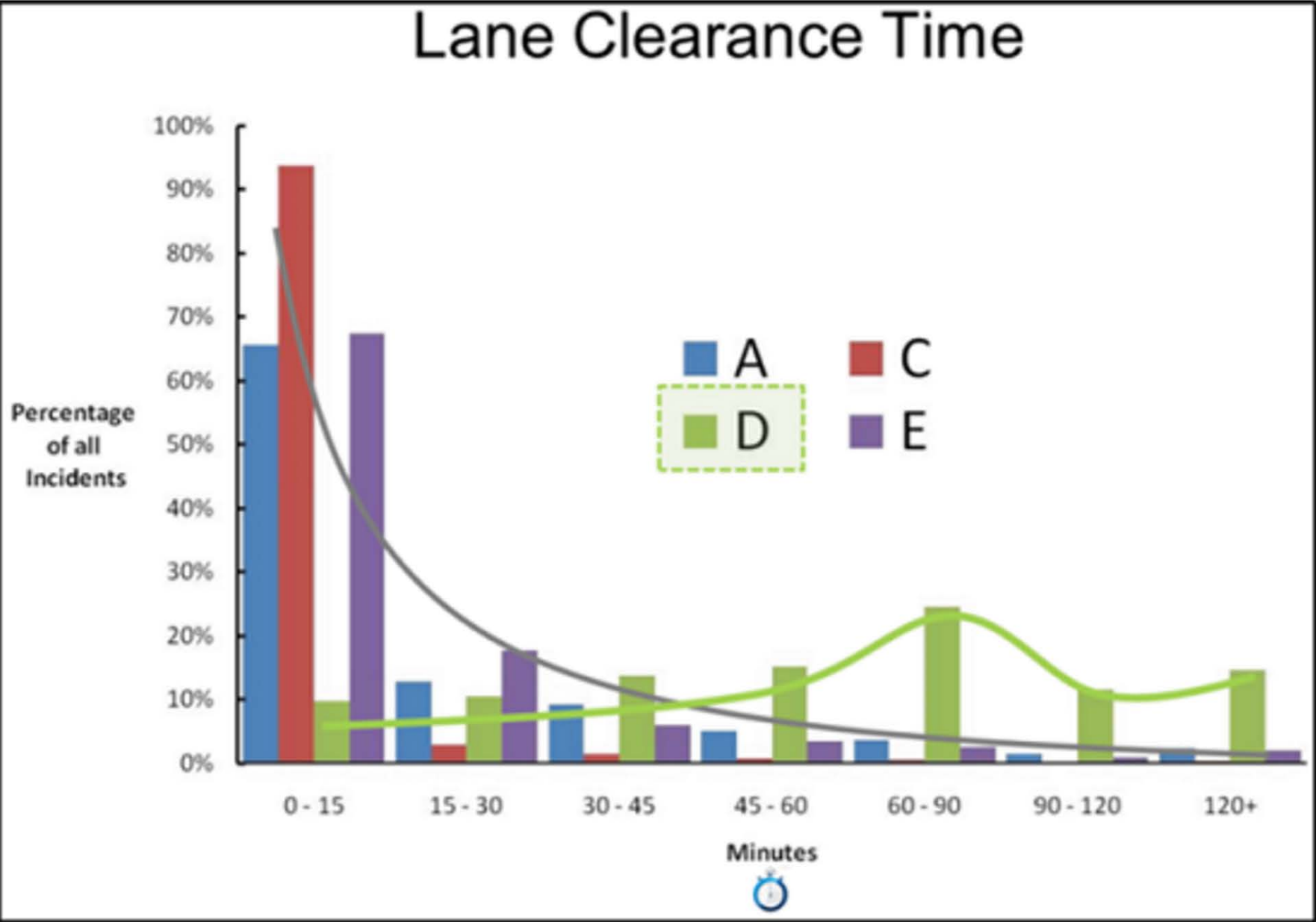


# Operator and Responder Stats

- Incident duration. Response times. Lane Clearance times. Hot Spots, etc.

Responder	Notified or responded (all hours)	Responded (all hours)	Notified but no recorded response (all hours)	Response percentage (all hours)	Average response time
Signal Truck 467 BT 80423	6	1	5	17%	3 h 11 m 5 s
Signal Truck 489 BT 80095	1	1	0	100%	2 h 24 m 44 s
Signal Truck 463 BT 80202	1	1	0	100%	1 h 40 m
CHART Unit 9449 SG85670	1	1	0	100%	26 m 5 s
CHART Unit 9308 SG80622	1	1	0	100%	22 m 12 s
CHART Unit 9410 SG01791	1	1	0	100%	16 m 59 s
CHART Unit 9416 SG83513	5	3	2	60%	16 m 2 s
Fireboard	11	10	1	91%	14 m 7 s

# Agency performance goals can be damaging!





**ICE : Incidents Clustering Explorer**

Incidents from Jan 08, 2014 to Jan 10, 2014

Total: 12810 | Unmapped: 669

Show ■ : 12141 | Selected ■ : 0

[New Query](#)

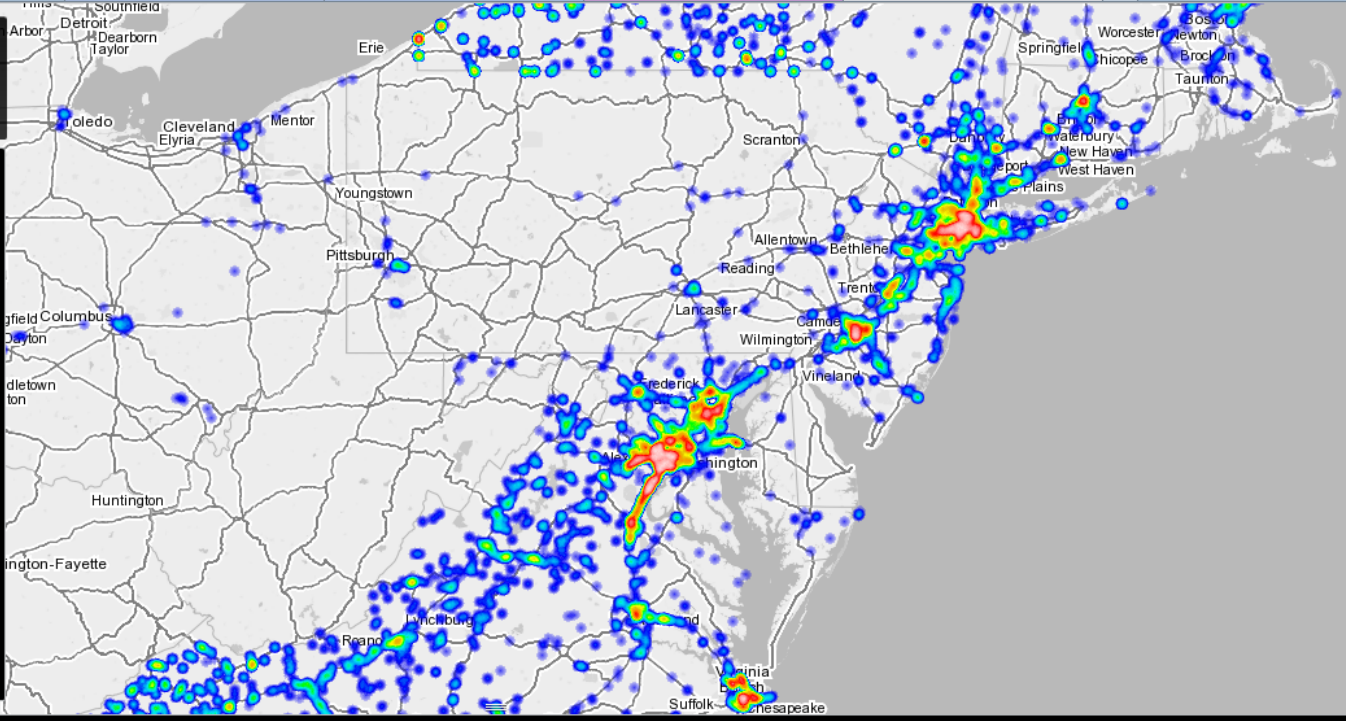
**Filters** | **Ranking**

Variables | 1D-Rank | 2D-Rank

Rank by: SD of Frequencies

0.00 | 11,522.70

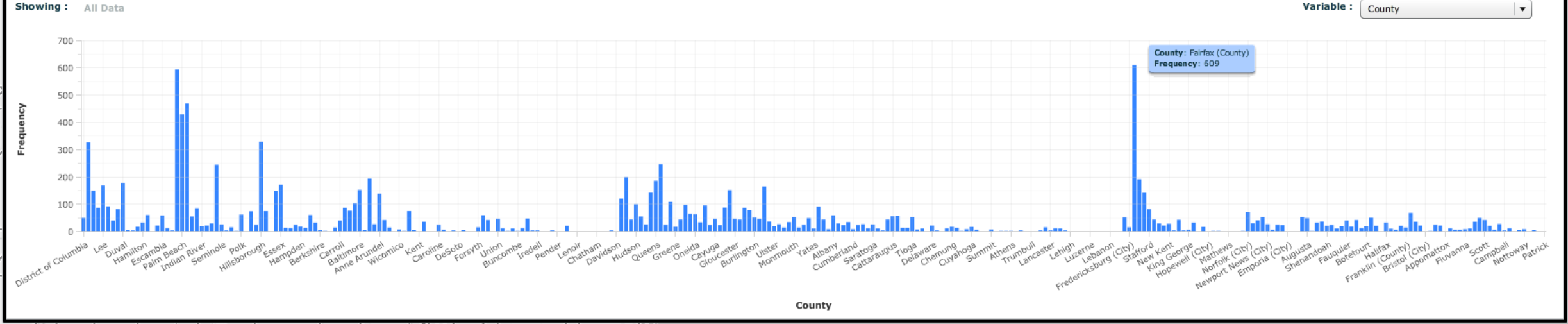
#	Variable	Score
1	Scene Cleared	11,522.70
2	Scene Cleared Month	11,522.70
3	Closed Month	11,520.95
4	Closed	11,520.95
5	Created	5,165.61
6	Created Month	5,165.61
7	Scene Cleared Day	3,697.01
8	Closed Day	3,696.95
9	Created Day	3,251.41
10	Scene Cleared Date	3,076.00



Opacity 100%

- Map Tools
- Layers
- Home
- Full Screen
- Help

1D-Plot | 2D-Plot | Parallel Coordinates | **Details**



MAP-21  
and  
Target Setting



## Dashboard

+ Add widget

Select a dashboard...



MAP-21

MAP-21 **Advanced**

1. Select geography:

States

- or -

Urbanized areas

2. Select year:

3. Select measures **i** :

Level of Travel Time Reliability on interstates for all vehicles

Level of Travel Time Reliability on non-interstates for all vehicles

Level of Travel Time Reliability on interstates for trucks

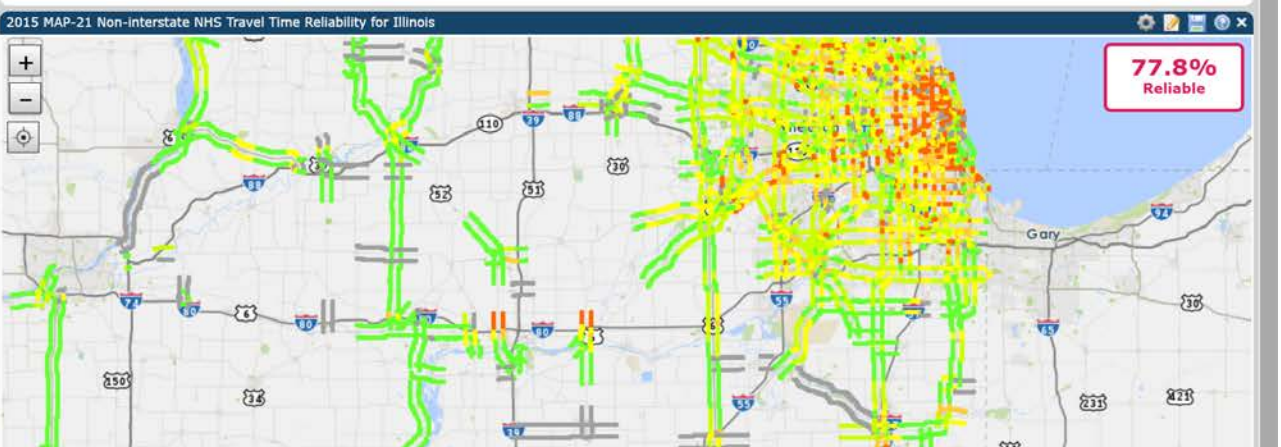
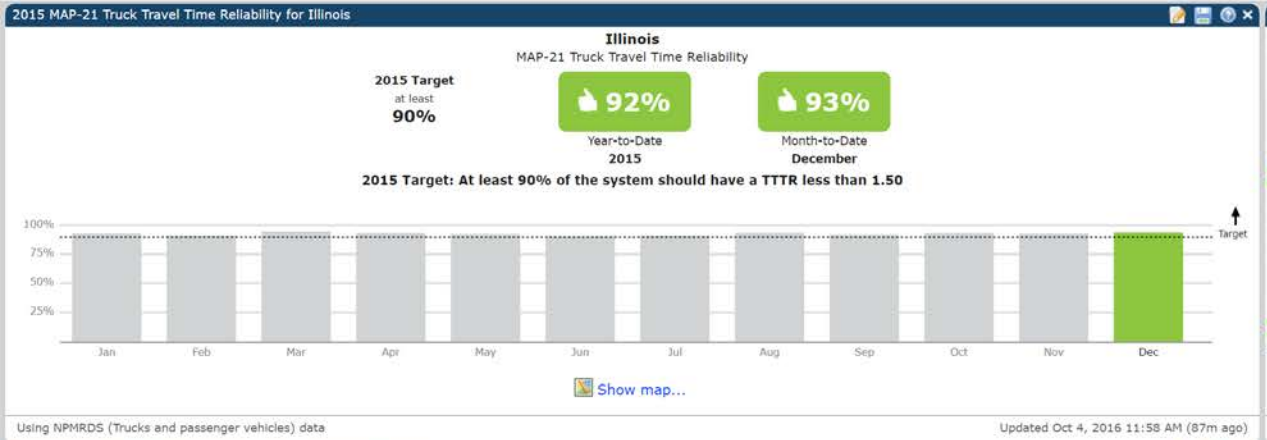
Uncongested interstates for trucks

4. Show data as:

Graph **i**

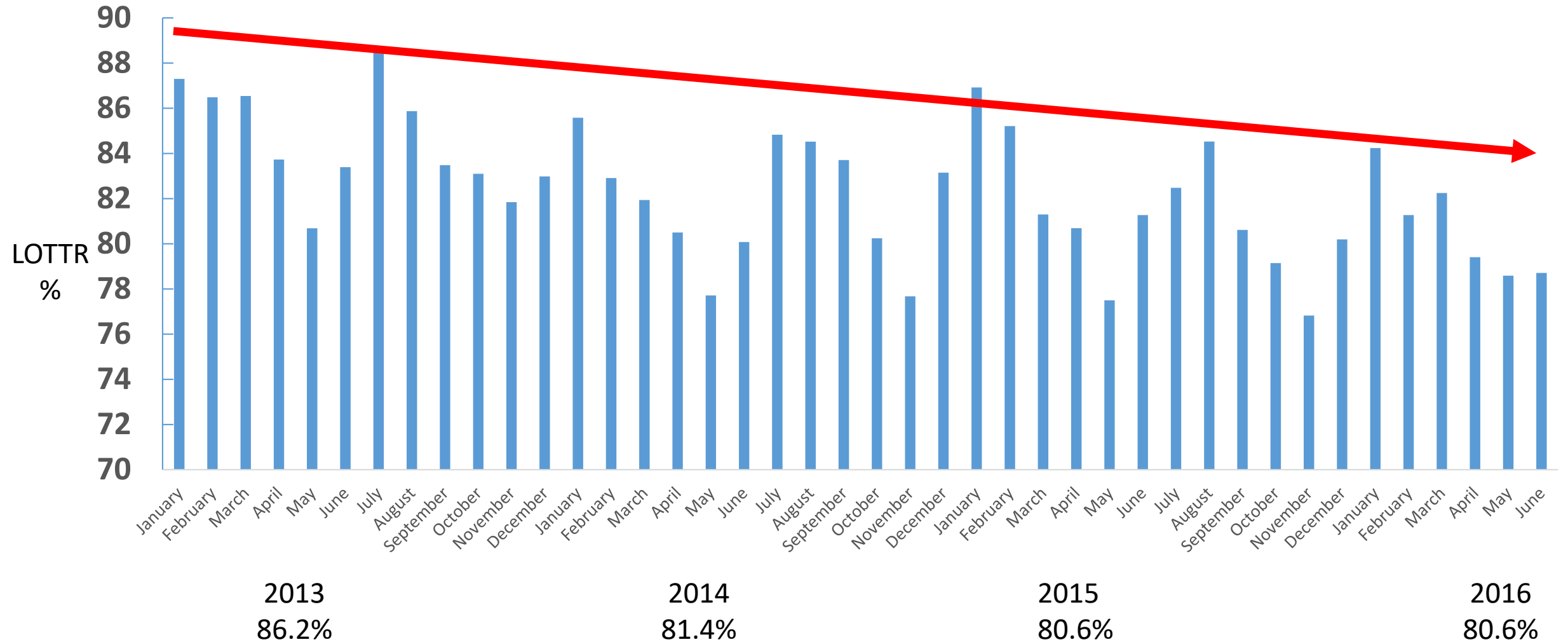
Map **i**



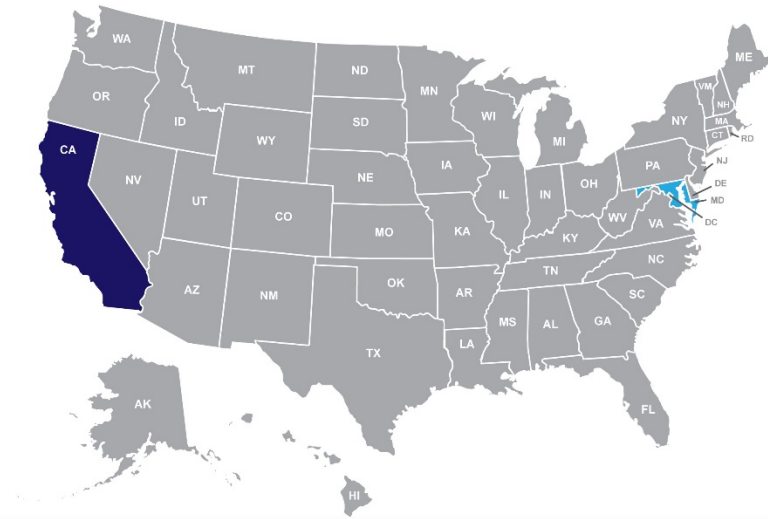




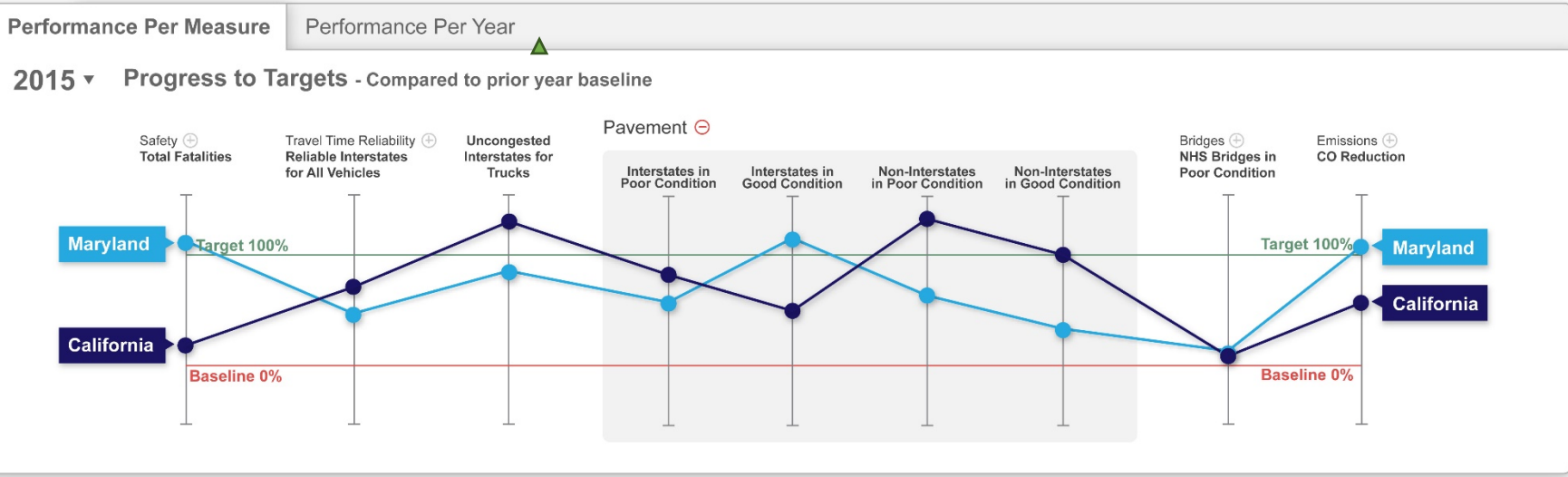
# LOTTR % in Maryland is Trending Downward Since 2013



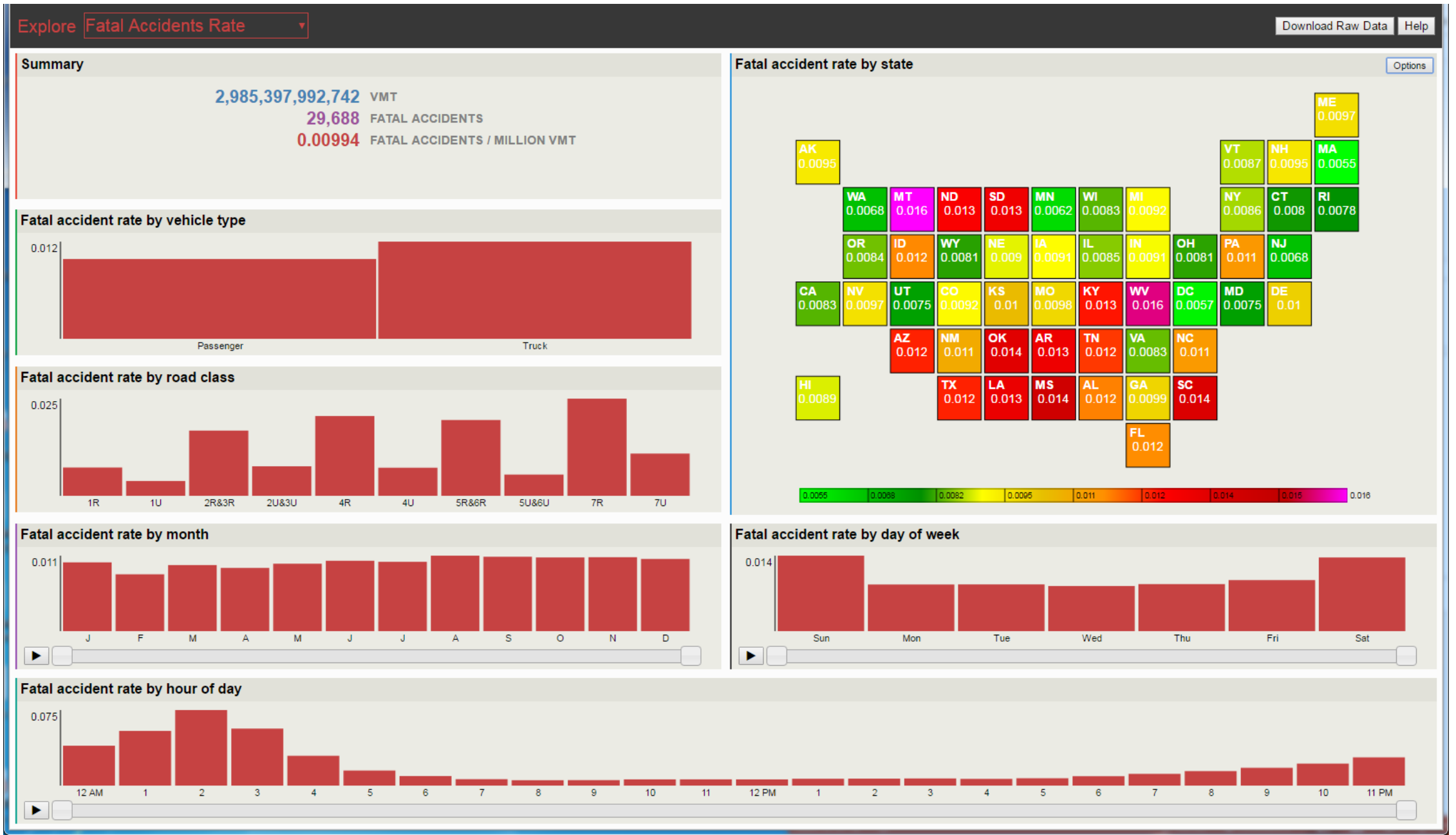
Select one or more States, MPOs, or UZAs. You can use the search bar or select from the map.



Geography Selection  
States ▾



# Fatal Collision Rate State Comparison

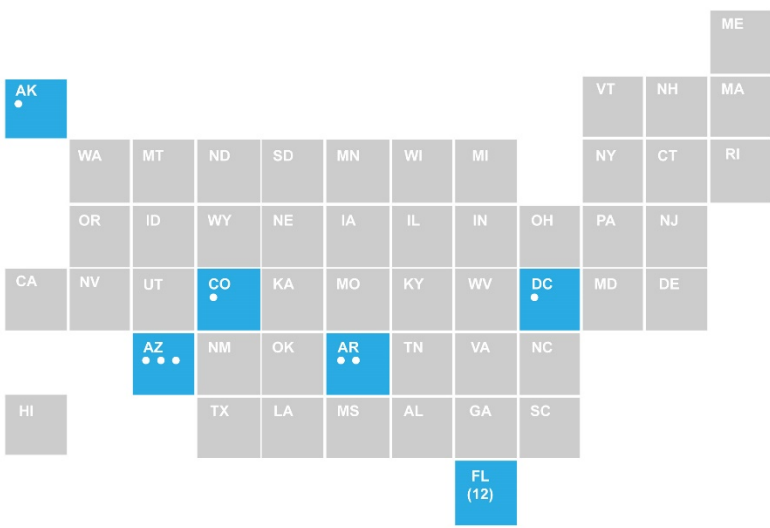


Maps Report Cards Single Measure: Performance Charts All Measures: Data Tables Advanced Analysis: Trends Scatterplots Datacomb

Search for a state, metropolitan planning, urbanized or state defined area... Filters

- States MPO UZA State Defined
- All States
- Alabama
- Alaska
- Anchorage - Metropolitan Area Transp...
- Fairbanks - Metropolitan Area Transpo...
- Arizona
- Yavapai - Central Yavapai MPO (CYMPO)
- Flagstaff - Flagstaff MPO (FMPO)
- Lake Havasu - Metropolitan Planning...
- Maricopa - Association of Governments
- Pima - Association of Governments (PAG)
- Sierra Vista - Metropolitan Planning O...
- Sun Corridor - Metropolitan Planning...
- Yuma - Yuma MPO (YMPO)
- Arkansas
- Jonesboro - Metropolitan Planning Or...
- Metroplan
- Northwest Arkansas - Regional Plan...
- Southeast Arkansas - Regional Plan...
- Tri-Lakes - Metropolitan Planning Org...
- West Memphis Area - Transportatio...
- Frontier - Metropolitan Planning Organ...
- California
- Colorado
- Denver - Regional Council of Governm...
- Grand Junction/Mesa County - Me...
- North Front Range - Metropolitan Pl...
- Pikes Peak Area - Council of Governm...
- Pueblo Area - Council of Government...
- Connecticut
- Delaware
- District of Columbia
- National Capital Region - Transport...
- Florida
- Bay County - Transportation Planning...
- Broward - Metropolitan Planning Orga...
- North Front Range - Metropolitan Pl...

2015 Measures: Travel Time Reliability



Performance Area View Combined MPO Statistics:

Reliable Interstates for All Vehicles

72%	70%	75%
Year 2015	Target	Prior Year

Reliable Non-Interstate Roads for All Vehicles

67%	80%	74%
Year 2015	Target	Prior Year

Reliable Interstates for Trucks

75%	75%	77%
Year 2015	Target	Prior Year

2015 Anchorage Metropolitan Area Transportation Solutions

Reliable Interstates for All Vehicles

68%	75%	65%
Year 2015	Target	Prior Year

Reliable Non-Interstate Roads for All Vehicles

71%	70%	63%
Year 2015	Target	Prior Year

Reliable Interstates for Trucks

64%	70%	59%
-----	-----	-----

2015 Central Yavapai MPO (CYMPO)

Reliable Interstates for All Vehicles

73%	70%	75%
Year 2015	Target	Prior Year

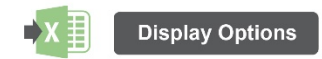
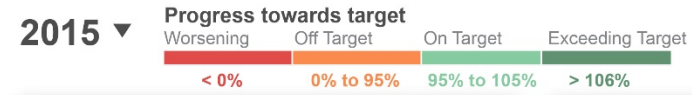
Reliable Non-Interstate Roads for All Vehicles

47%	75%	56%
Year 2015	Target	Prior Year

Reliable Interstates for Trucks

72%	65%	67%
-----	-----	-----





### Maryland

#### Safety

- Total Fatalities: 106%
- Total Serious Injuries: 108%
- Fatality Rate: 84%
- Serious Injury Rate: 103%
- Total Non-motorized fatalities and serious injuries: 106%

#### Travel Time Reliability

Reliable Interstates for all Vehicles

40%

#### Congestion

Interstates Uncongested for Truck Travel

### District of Columbia

- 100%
- 102%
- 109%
- 90%
- 104%
- 104%

### Delaware

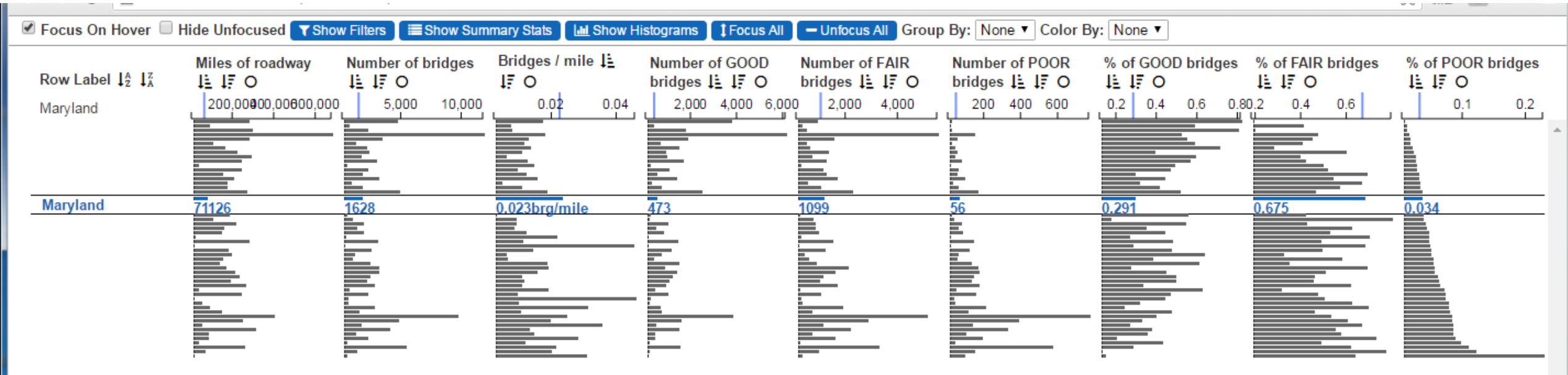
- 112%
- 108%
- 103%
- 109%
- 97%
- 88%

### Connecticut

- 49%
- 5%
- 95%
- 72%
- 0%
- 5%



# Bridge Conditions by State



# We all need to be on the same page...

- Standardization of Definitions & Methodologies is critical.
- ONLY documenting each agency's methods will:
  - allow for reproducibility, but
  - Lead to confusion, and
  - will NOT allow for any form of national performance reporting



I-95 CORRIDOR  
COALITION

Partners in Using Archived  
Operations Data



# Example: Reliability & the Buffer Time Index

---

$$\frac{(95\% \text{ Travel Time} - \text{Average Travel Time})}{\text{Average Travel Time}}$$

Seems pretty straight forward, right?!

The issues on the following slides  
are **REAL**.

These come from over 20 states and  
5+ consultants/universities who do this  
professionally.

$$\frac{(95\% \text{ Travel Time} - \text{Average Travel Time})}{\text{Average Travel Time}}$$

## Philosophical Issue:

- What's the correct %?

**95%    80%    75%    ???**



## Employer perspective:

- Is it okay to be significantly late to work, a meeting, etc. once/week?
- Or is it okay to be significantly late to these things once per month?

What about daycare? School? Doctor's Appointments?



$$\frac{(95\% \text{ Travel Time} - \text{Average Travel Time})}{\text{Average Travel Time}}$$

## Mathematical Issue

Agency 1: single value for the entire data set

Agency 2: Monthly aggregate values for each segment, broken down by day-of-week and hour-of-day.

# Case Study

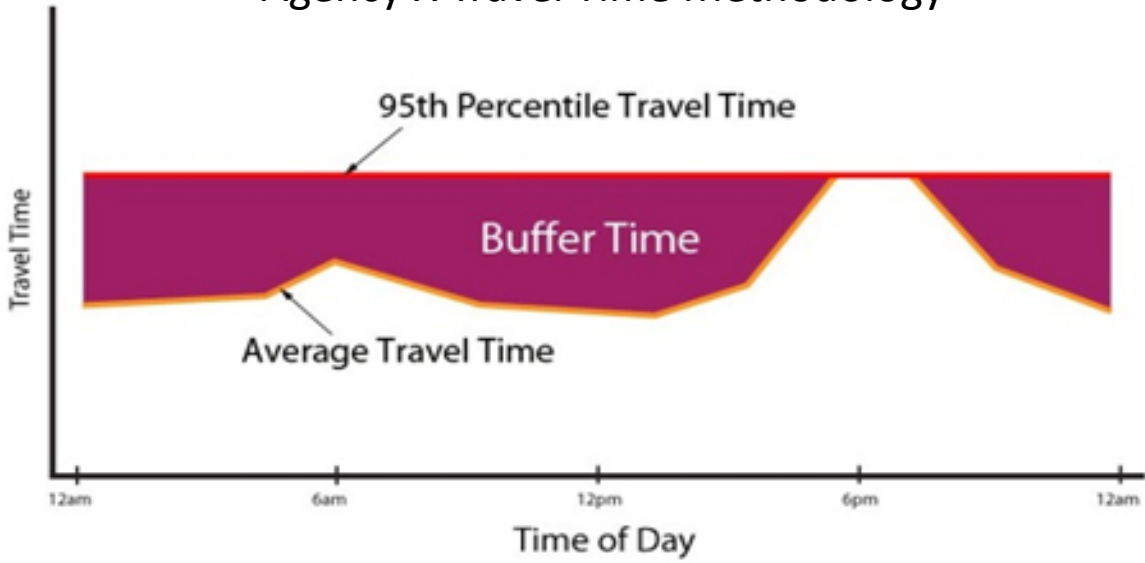
- Analyze travel time data for:
  - weekdays:
  - the month of January.

<b>JANUARY</b>						
<b>SUN</b>	<b>MON</b>	<b>TUE</b>	<b>WED</b>	<b>THU</b>	<b>FRI</b>	<b>SAT</b>
		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>
<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>
<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>
<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>		

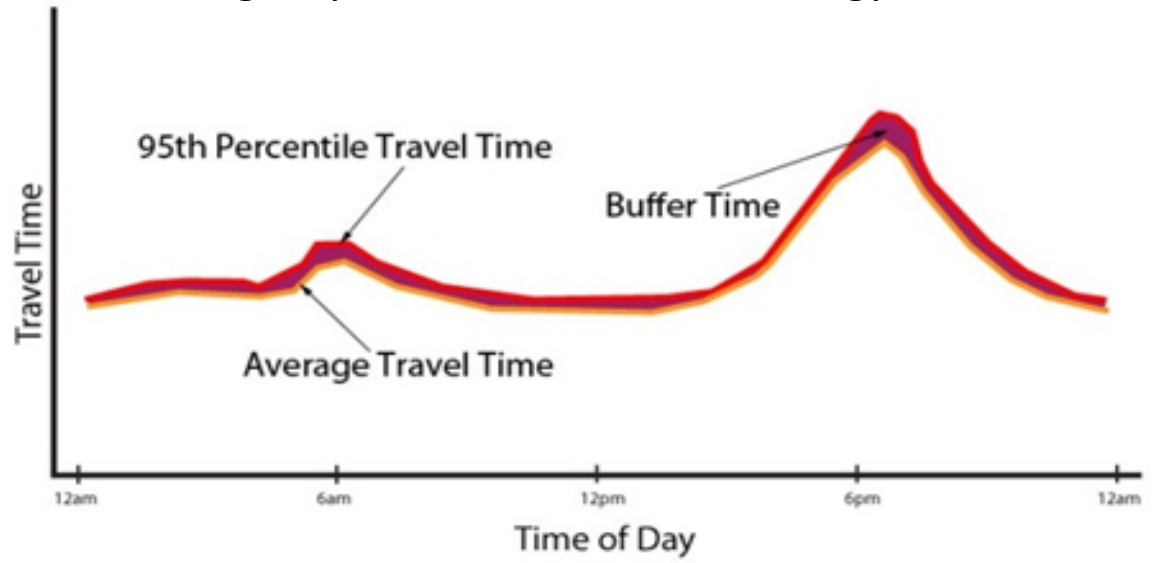
- How would the two approaches change the meaning of reliability?



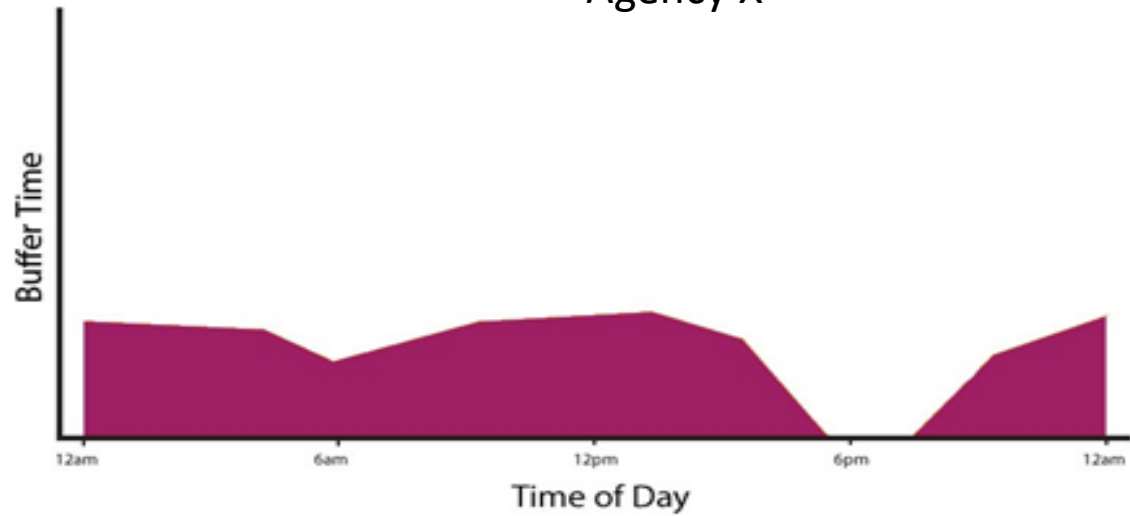
### Agency X Travel Time Methodology



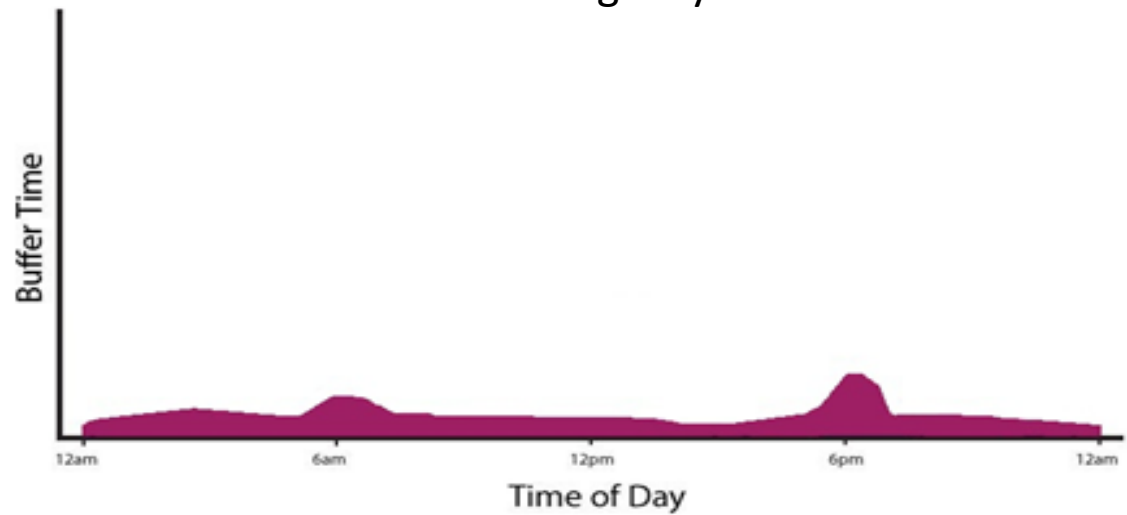
### Agency Y Travel Time Methodology



### Agency X



### Agency Y



$(95\% \text{ Travel Time} - \text{Average Travel Time})$

Average Travel Time

## How should we calculate the AVERAGE TRAVEL TIME?

Agency X's method: Use avg. of the date-range being analyzed. "Actual Average Travel Time"

Date: \_\_\_\_\_

7:00	_____
8:00	_____
9:00	_____
10:00	_____

**Week**

September 2012				
Monday	Tuesday	Wednesday	Thursday	Friday
3	4	5	6	7

**Hour or Day**

**Month**

MARCH 2014

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

**Year**


2014

**Agency Y method:** a "Historic Average Travel Time", broken down by day of week and hour of day. This value is based on data received for the given day of week and hour of day, not just the data set being analyzed, and supposedly represents what travelers expect the travel time to be on a larger scale. (yearly, quarterly/seasonal, or multi-year)

# Case Study

- Analyze travel time data for:
  - a single month along a road on which a major road construction project was occurring.

<b>JANUARY</b>						
<b>SUN</b>	<b>MON</b>	<b>TUE</b>	<b>WED</b>	<b>THU</b>	<b>FRI</b>	<b>SAT</b>
		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>6</b>	<b>7</b>	<b>8</b>		<b>10</b>	<b>11</b>	<b>12</b>
<b>13</b>	<b>14</b>			<b>17</b>	<b>18</b>	<b>19</b>
<b>20</b>	<b>21</b>	<b>22</b>		<b>24</b>	<b>25</b>	<b>26</b>
<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>		



- How would the two approaches change the meaning of reliability?

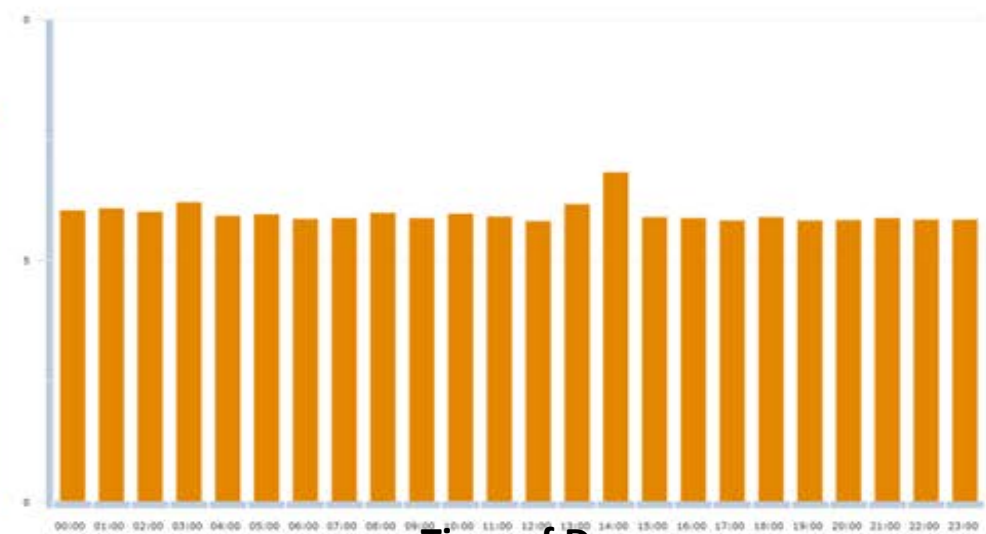
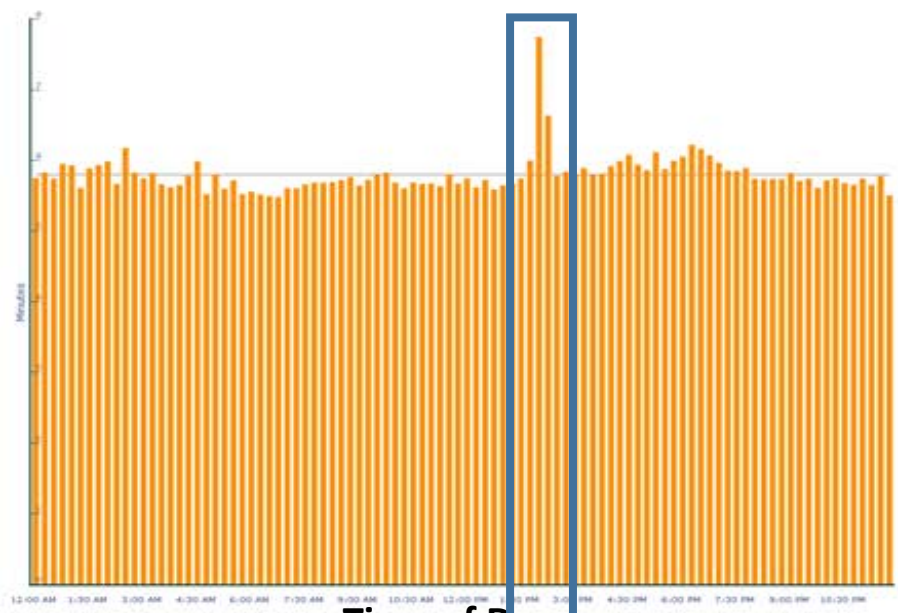




### Agency X

### Agency Y

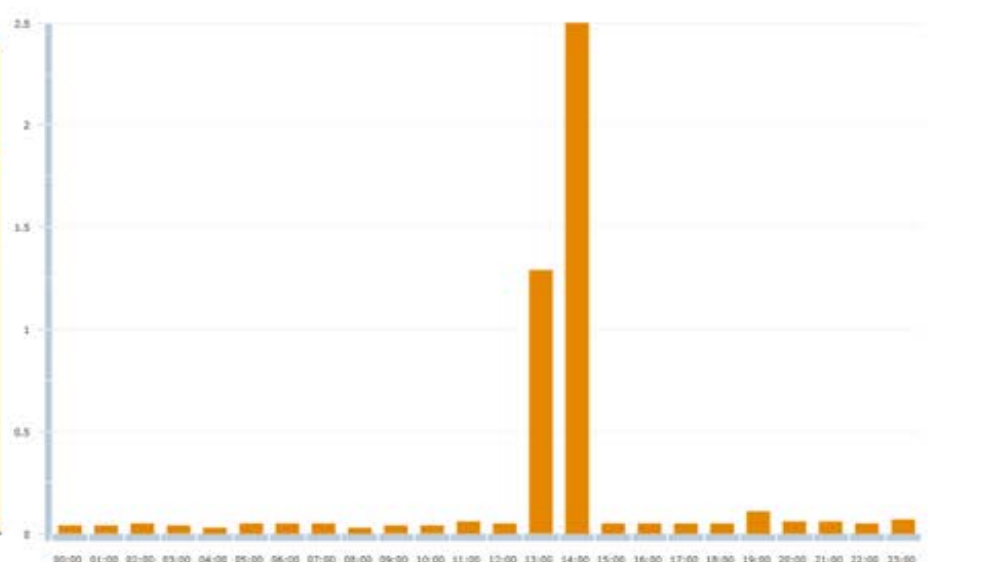
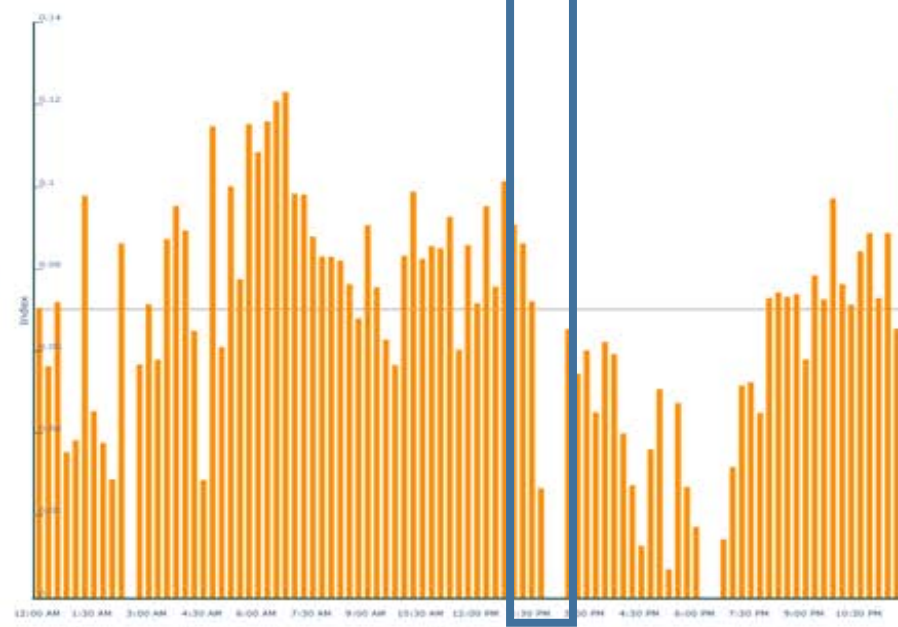
Travel Time  
minutes



Time of Day

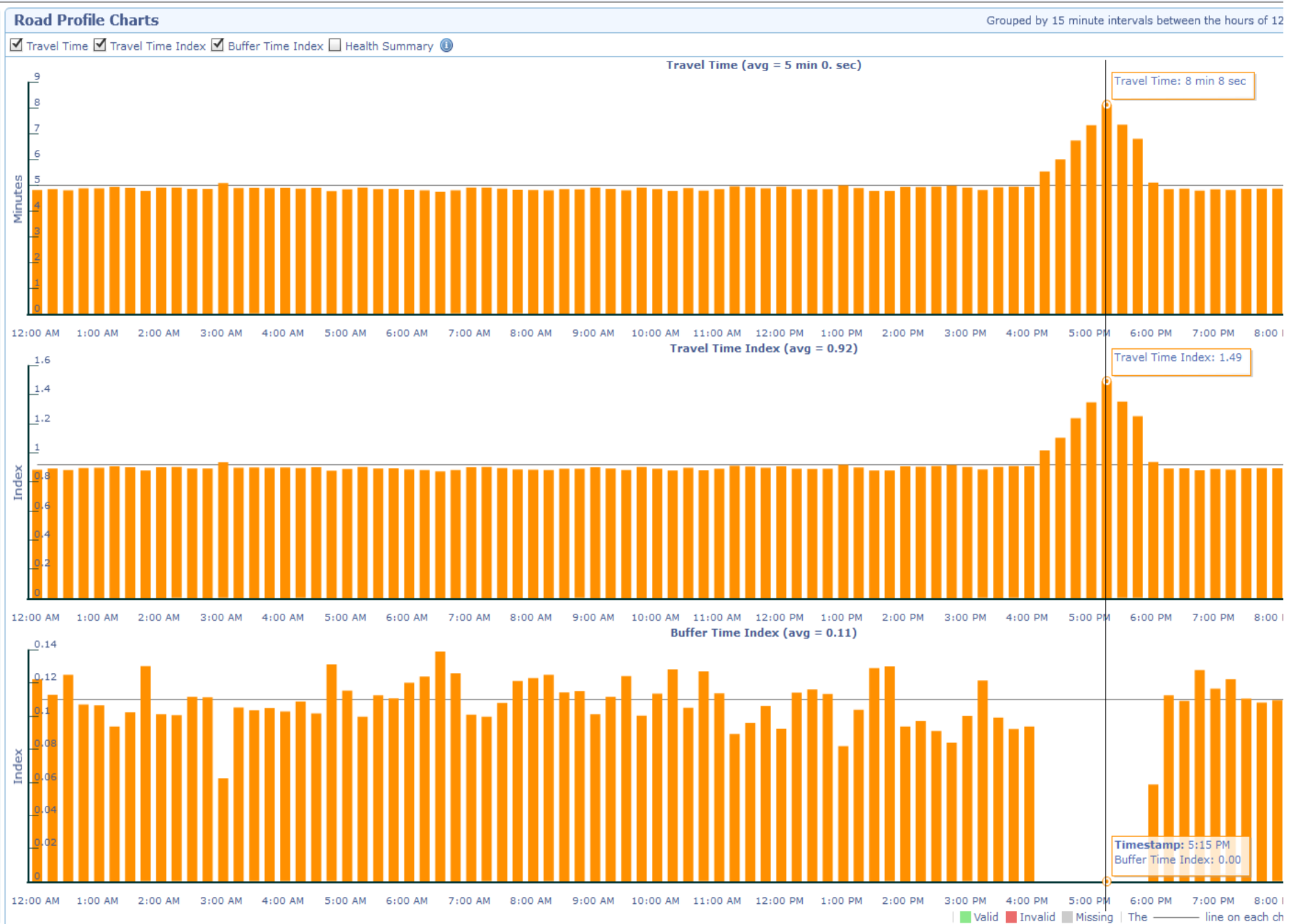
Time of Day

Buffer Time  
Index



# Rush Hour Example

Travel Time by Time of Day



Travel Time Index by Time of Day



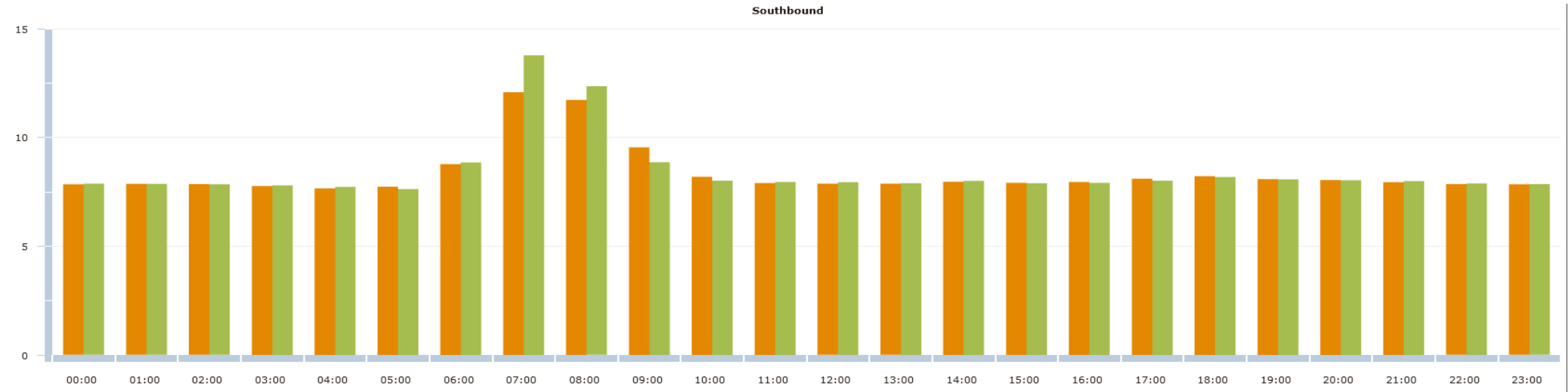
Buffer Time Index by Time of Day



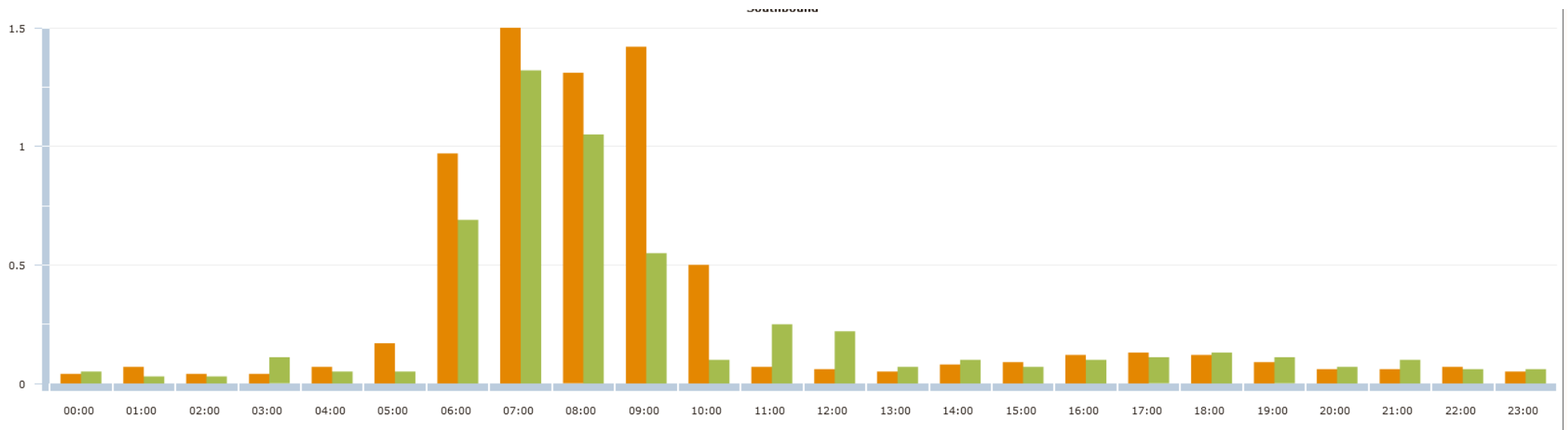


# Rush Hour Example

**Travel Time**



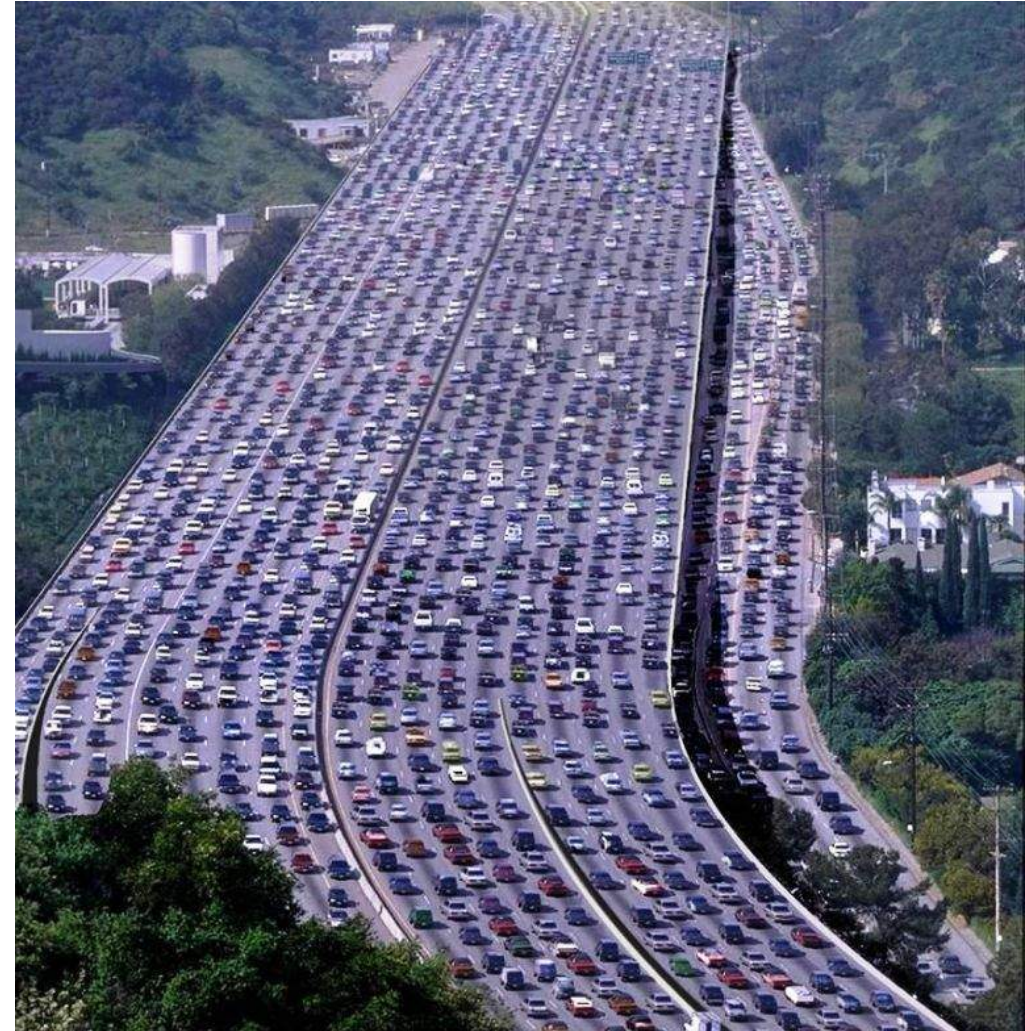
**Buffer Time Index**





# Example 3: Defining congestion

- What's the threshold for Congestion in:



# Work Zone Performance



# Performance Monitoring

Three disparate audiences and corresponding goals identified:

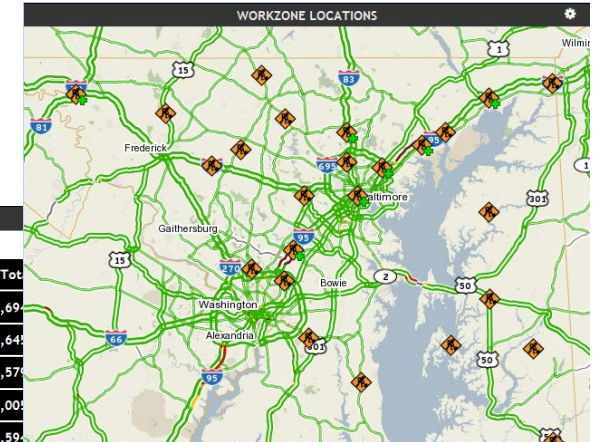
- **Audience:** Project Engineers and Managers
- **Goals:**
  - Real time performance
  - Alerts when thresholds exceeded
  - Potential actions based on identified performance
- **Audience:** Public Relations
- **Goals:**
  - Real time and historical performance
  - Responding to complaints and inquiries
- **Audience:** Planners and Decision Makers
- **Goals:**
  - Closure costs
  - Review of previous performance

USER DELAY COST BY CORRIDOR AND DAY OF WEEK

	Total User Delay Cost				
	I-95	I-695	US-50	I-70	Daily Tot
Sun 5/04/2014	\$2,293,148.25	\$27,007.79	\$91,719.43	\$24,818.81	\$2,436,694.28
Mon 5/05/2014	\$2,690,597.77	\$790,679.54	\$245,683.44	\$176,684.45	\$3,903,645.20
Tue 5/06/2014	\$2,615,804.89	\$862,341.67	\$384,208.20	\$48,224.65	\$3,910,579.41
Wed 5/07/2014	\$2,845,013.60	\$884,413.37	\$380,984.89	\$115,593.89	\$4,226,005.65
Thu 5/08/2014	\$1,467,929.80	\$1,655,892.91	\$499,083.14	\$248,688.56	\$3,871,594.42
Fri 5/09/2014	\$1,892,924.58	\$1,144,372.86	\$315,555.14	\$107,486.88	\$3,460,339.47
Sat 5/10/2014	\$3,304,754.54	\$303,579.23	\$121,740.65	\$14,313.28	\$3,744,387.71
Sun 5/11/2014	\$2,435,040.40	\$48,424.94	\$268,858.10	\$6,513.70	\$2,758,837.15
Corridor Totals	\$19,545,213.84	\$5,716,712.31	\$2,307,833.00	\$742,324.22	Grand Total: \$28,312,083.35

Weekend    Lowest    Highest    No Data

Corridor performance



Regional performance



Individual work zone performance

# Work Zone Dashboard

Workzone Dashboard

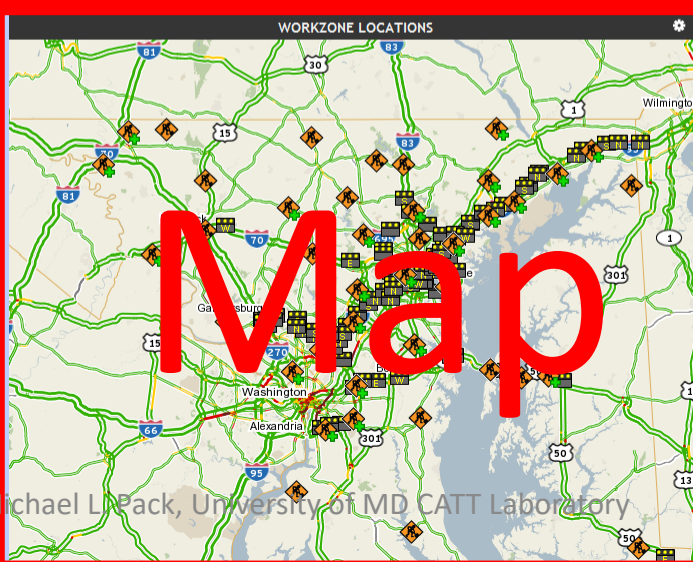
CURRENT WORKZONES IN MARYLAND			
REGION/EVENT	# OF NEARBY INCIDENTS	QUEUE LENGTH (MI)	USER DELAY COST (\$)
▼ Maryland (76)	2043	1.06	\$374,858.00
▼ Allegany (3)	0	0	\$9,618.00
I-68 EAST AT PLEASANT VALLEY RD US 220 SOUTH SOUTH OF MP 12.75 I-68 WEST FROM S JOHNSON ST TO PARK ST	0	0	\$1,396.00 \$59.00 \$8,163.00
▼ Anne Arundel (2)	0	0	\$18,167.00
MD 198 EAST AT MD 295 MD 2 NORTH AT MD 255	0	0	\$8,374.00 \$9,793.00
▼ Baltimore (15)	197	0.22	\$77,435.00
MD 26 EAST AT DEER PARK RD I-95 NORTH PAST EXIT 64 I 695 BALTIMORE BELTWAY[MM.64.3-64.8] MD 45 NORTH BETWEEN OLD PADONIA RD AND BEAVER RUN LA I-83 SOUTH PAST EXIT 295 ENTRANCE (MM 3.6-4.7) LONG TERM SHOULDER CLOSURE I-895 SOUTH PAST EXIT 4 MD 295 BALTIMORE BELTWAY (LONG TERM & CONTINUOUS) MD 45 SOUTH BETWEEN PADONIA RD AND TITANIUM RD I-83 NORTH AT MD 27 MD 27 MOUNT CARMEL I-83 NORTH BETWEEN FORGOTTEN AND PERRY RD I-70 EAST BETWEEN ROLLING RD AND COOKS LA MD 25 NORTH BETWEEN JOPPA RD AND GREENSPRING VALLEY RD I-695 OUTER LOOP FROM EXIT 18 MD 26 LIBERTY RD TO EXIT 17 MD 122 SECURITY BLVD MD 25 SOUTH/NORTH FROM MT CARMEL RD TO BENSON MILL RD MD 147 SOUTH BETWEEN KNOLL ACRES DR AND NORTH WIND RD I-95 SOUTH SOUTH OF EXIT 49 I 695 BALTIMORE BELTWAY MD 45 SOUTH FROM WINDWOOD RD TO DEER PARK RD	0	0	\$9,738.00 \$431.00 \$5,942.00 \$9,748.00 \$3,718.00 \$880.00 \$8,648.00 \$9,028.00 \$5,854.00 \$58.00 \$6,995.00 \$939.00 \$2,107.00 \$4,168.00 \$9,181.00
▼ Baltimore City (4)	178	0	\$26,997.00
I-95 NORTH PAST EXIT 50 US 1 CATON AVE (LONG TERM/SHIFT/LONG-TERM) I-895 NORTH AT POTEES ST ON POTEES ST I-695 INNER LOOP PAST EXIT 1 MD 173 HAVEN POINT RD I-895 SOUTH AT EXIT 7 MD 2 POTEES ST (LONG TERM CONTINUOUS) (2/14/14-3/1/14)	17	0	\$9,485.00 \$2,945.00 \$9,257.00 \$5,310.00
▼ Calvert (1)	0	0	\$324.00
MD 231 EAST BETWEEN SKIPJACK RD AND STAFFORD RD	0	0	\$324.00
▼ Carroll (3)	1	0	\$18,550.00
MD 26 WEST AT MP 16.7 MD 97 SOUTH/NORTH AT OLD HANOVER RD MD 26 EAST/WEST BETWEEN MD 27 AND BUFFALO RD	0	0	\$7,678.00 \$1,092.00 \$9,780.00
▼ Cecil (4)	20	0	\$22,638.00
US 40 WEST AT Thomas Hatem Memorial Bridge I-95 SOUTH PAST EXIT 100 MD 272 NORTHEAST RD (MM 99.54 -96.73) I-95 SOUTH PAST EXIT 93 MD 222 BAINBRIDGE RD (MM92-89) I-95 SOUTH PAST EXIT 100 MD 272 NORTHEAST RD (MM 100-98.51)	0	0	\$5,919.00 \$7,475.00 \$1,173.00

TOP CRITICAL WORKZONES			
SEVERITY/EVENT	LANE STATUS	QUEUE LENGTH (MI)	USER DELAY COST (\$)

# Critical

# Overview

# List

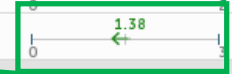
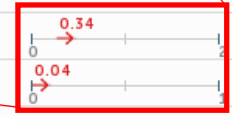
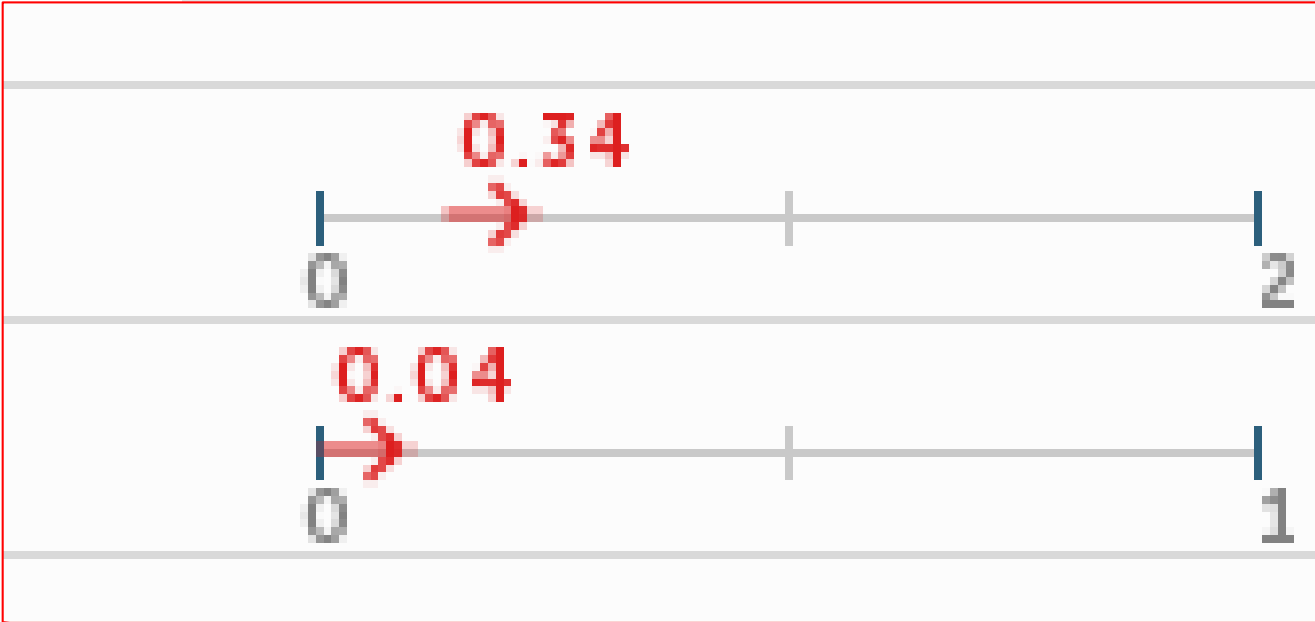


USER DELAY COST BY CORRIDOR AND DAY OF WEEK					
	Total User Delay Cost				
	I-95	I-695	US-50	I-70	Daily Totals
Wed 4/09/2014	\$2,678,358.64	\$626,606.88	\$229,861.28	\$48,652.15	\$3,583,478.94
Thu 4/10/2014	\$1,239,852.54	\$1,050,702.81	\$301,406.33	\$77,104.65	\$2,669,066.33
Fri 4/11/2014	\$1,090,000.05	\$1,105,801.53	\$474,634.47	\$107,010.25	\$3,493,788.29
Sat 4/12/2014	\$3,367,461.00	\$179,000.99	\$107,000.00	\$0.00	\$3,660,917.46
Sun 4/13/2014	\$2,548,280.00	\$0.00	\$83,900.00	\$8,000.00	\$2,677,692.82
Mon 4/14/2014	\$2,440,000.00	\$323,977.71	\$190,000.00	\$184,000.00	\$3,369,250.33
Tue 4/15/2014	\$2,838,798.60	\$905,736.49	\$258,710.91	\$125,300.87	\$4,128,557.87
Wed 4/16/2014	\$2,937,018.16	\$500,186.92	\$212,687.02	\$83,203.90	\$3,733,096.00
Corridor Totals	\$20,077,788.75	\$4,729,538.59	\$1,867,770.87	\$640,749.82	Grand Total: \$27,315,848.03

# Delay

# Current Work Zone List

REGION/EVENT	# OF NEARBY INCIDENTS	QUEUE LENGTH (MI)	USER DELAY COST (\$)
▼ Maryland (55)	527	5.24	\$310,306.00
	0	0	\$6,278.00
	0	0	\$6,278.00
	0	0	\$20,774.00
	0	0	\$9,431.00
	0	0	\$1,364.00
	0	0	\$9,979.00
	87	2.73	\$78,513.00
	0	0	\$8,660.00
	0	0	\$5,553.00
	0	0	\$1,926.00
	86	0	\$6,712.00
	0	2.35	\$4,940.00
	0	0	\$9,900.00
	0	0	\$2,903.00
	0	0	\$4,873.00
	0	0	\$8,583.00
	0	0	\$5,448.00
	0	0	\$2,880.00
	0	0	\$6,473.00
	1	0	\$4,803.00
	0	0	\$4,859.00
	2	1.38	\$14,329.00
	1	0	\$5,945.00
	0	0	\$2,314.00
	1	1.38	\$6,070.00
▼ Calvert (3)	0	0	\$24,014.00



# UDC Options and Corridor Selection

**USER DELAY COST BY CORRIDOR AND DAY OF WEEK**

	I-95	Total User Delay Cost			
Wed 4/09/2014	\$2,678,358.64			\$48,	
Thu 4/10/2014	\$1,239,852.54			\$77,	
Fri 4/11/2014	\$1,806,342.05	\$1,105,801.53	\$474,634.47	\$107	
Sat 4/12/2014	\$3,367,462.75	\$179,057.99	\$107,675.02	\$6,	
Sun 4/13/2014	\$2,548,281.10	\$37,468.98	\$83,927.57	\$8,015.17	\$2,677,692.82
Mon 4/14/2014	\$2,661,674.91	\$323,977.01	\$198,868.28	\$184,730.13	\$3,369,250.33
Tue 4/15/2014	\$2,838,798.60	\$905,736.49	\$258,710.91	\$125,311.87	\$4,128,557.87
Wed 4/16/2014	\$2,937,018.16	\$500,186.92	\$212,687.02	\$83,203.90	\$3,733,096.00
Corridor Totals	\$20,077,788.75	\$4,729,538.59	\$1,867,770.87	\$640,749.82	Grand Total: \$27,315,848.03

Total User Delay Cost

Total User Delay Cost

Cost Per User

Total Delay

Delay Per User

**SELECT CORRIDORS**

Available Corridors

Selected

- I-95 ✕
- I-695 ✕
- US-50 ✕
- I-70 ✕



# Individual Work Zone Profile

Planned Closure @ I-695 INNER LOOP BETWEEN EXIT 12 MD 372 WILKENS AVE AND EXIT 13 MD 144 FREDERICK RD

Started: Thu, Apr 24, 2014 at 09:24:56 AM

### SETTINGS

Data Type...  
 Measured Speeds  
 Comparison to Historical Average

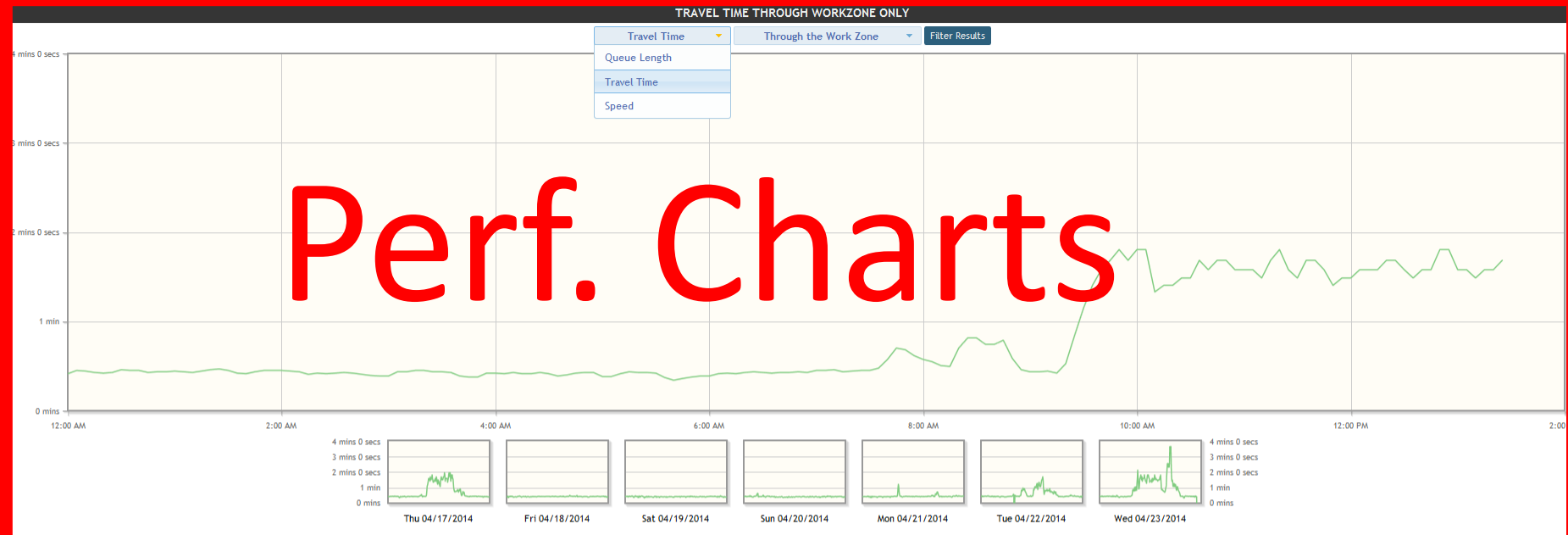
Show...  
 Work Zone Bounds  
 Posted Speeds  
 Associated MS  
 Nearby Cameras  
 Nearby Incidents  
 Lane Status  
 Bottlenecks (when available)  
 5 miles upstream  
 5 miles downstream

Permit Information  
 Project Information  
 Site Details  
 Configure Alerts

# Settings

### CURRENT CONDITIONS

INNER LOOP ↓	OUTER LOOP ↑
+6 MPH (10%)	+5 MPH (8%)
+7 MPH (11%)	+3 MPH (5%)
+8 MPH (14%)	0 MPH (0%)
-1 MPH (-2%)	-2 MPH (-3%)
0 MPH (0%)	0 MPH (-2%)
0 MPH (0%)	0 MPH (7%)
-1 MPH (-2%)	-5 MPH (-8%)
-1 MPH (-2%)	-5 MPH (-8%)
-2 MPH (-3%)	-9 MPH (-16%)
0 MPH (0%)	-38 MPH (-67%)
+2 MPH (3%)	-42 MPH (-72%)
+1 MPH (2%)	-46 MPH (-77%)
+1 MPH (2%)	-40 MPH (-67%)
+3 MPH (5%)	-40 MPH (-67%)
+2 MPH (3%)	-2 MPH (-3%)
+3 MPH (5%)	-3 MPH (-5%)
+3 MPH (5%)	-1 MPH (-2%)
+1 MPH (2%)	0 MPH (0%)
+3 MPH (5%)	0 MPH (0%)
+2 MPH (3%)	0 MPH (0%)
+3 MPH (5%)	0 MPH (0%)
+7 MPH (11%)	-3 MPH (-5%)
+4 MPH (7%)	-1 MPH (-2%)
+4 MPH (7%)	-2 MPH (-3%)
+4 MPH (7%)	-1 MPH (-2%)



# Perf. Charts



# Map

### PERFORMANCE

INNER LOOP ↓	OUTER LOOP ↑
+2 MPH (3%)	-42 MPH (-72%)
+1 MPH (2%)	-46 MPH (-77%)
+1 MPH (2%)	-40 MPH (-67%)
+3 MPH (5%)	-40 MPH (-67%)
+2 MPH (3%)	-2 MPH (-3%)
+3 MPH (5%)	-3 MPH (-5%)
+3 MPH (5%)	-1 MPH (-2%)
+1 MPH (2%)	0 MPH (0%)
+3 MPH (5%)	0 MPH (0%)
+2 MPH (3%)	0 MPH (0%)
+3 MPH (5%)	0 MPH (0%)
+7 MPH (11%)	-3 MPH (-5%)
+4 MPH (7%)	-1 MPH (-2%)
+4 MPH (7%)	-2 MPH (-3%)
+4 MPH (7%)	-1 MPH (-2%)

### USER DELAY COST

Total User Delay Cost

	12AM - 4AM	4AM - 8AM	8AM - 12PM	12PM - 4PM	4PM - 8PM	8PM - 12AM	Daily Totals
Thu 4/17/2014	\$11.52	\$183.00	\$9,306.97	\$16,405.23	\$2,958.90	\$67.58	\$28,933.20
Fri 4/18/2014	\$6.17	\$29.46	\$82.00	\$221.35	\$127.06	\$50.00	\$516.04
Sat 4/19/2014	\$27.17	\$7.65	\$3.12	\$22.42	\$17.28	\$46.01	\$123.66
Sun 4/20/2014	\$39.81	\$24.66	\$2.00	\$1.00	\$26.78	\$18.42	\$115.80
Mon 4/21/2014	\$2.46	\$48.75	\$2.00	\$2.00	\$899.54	\$131.35	\$1,973.63
Tue 4/22/2014	\$25.38	\$264.46	\$1,819.65	\$8,771.39	\$2,675.70	\$189.00	\$13,745.58
Wed 4/23/2014	\$20.52	\$477.24	\$12,525.82	\$13,993.07	\$16,213.27	\$80.23	\$43,310.14
Hourly Totals	\$133.04	\$1,035.22	\$24,525.89	\$39,522.78	\$22,918.53	\$582.59	Grand Total: \$88,718.06

# Delay